**Introduction to a Separate Glass Service FAQs**

**QUESTION: Why is there going to be a separate bin for glass?**

**ANSWER:** When glass is collected in commingled recycling bins, it can become a major contaminant as it breaks and glass fragments stick to other materials, particularly in paper and cardboard.

It is very difficult to separate glass from other materials, limiting the recyclability of both the glass and the other materials.

By collecting glass separately, we can make sure more of it is effectively recycled – with jars and bottles transformed into multiple different products, including new roads and footpaths.

Separating glass will also reduce contamination in commingled recycling bins, and make sure that paper and plastics can be recovered effectively.

**QUESTION: When will these changes happen?**

**ANSWER:** Frankston City Council are looking to introduce the separate glass collection service by December 2023.

A start date will be finalised when the Waste Circularity Plan is adopted.

**QUESTION: What will the collection service look like?**

**ANSWER:** We are looking to engage with the community and seek your feedback on how you would use the service via:

* An 80L or 120L Purple Lidded wheelie bin (MGB), similar to the existing kerbside bin services;
* Public drop off locations – including Councils Waste & Recycling Centre, FRRRC

We are looking into the options available around bins and lids that have been manufactured from a high percentage of post-consumer recycled content – reducing consumption of raw materials and supporting a circular economy by using content from recycled bins and lids.

Currently, in Frankston City glass recycling makes up 10% by volume of the kerbside co-mingled recycling service.

**QUESTION: What type of glass can be recycled in the new service?**

**ANSWER:**

**What will be accepted:** Glass jars and bottles (empty, no lids) from condiments, beverages etc.

**What can’t be accepted:** Glass kitchenware – such as drinking glasses, crockery and ceramics, glass cookware, vases, mirrors, light bulbs and fluorescent tubes.

An education program will be rolled out prior to the service commencement to help residents understand what can be put into their bins, along with the support of Sustainability Victoria’s “*Small Acts, Big Impact*” Campaign to further assist residents with the changes.

**QUESTION: Why can’t glass kitchenware, cookware or glass windows go into the separate glass service?**

**ANSWER:** Kitchenware such as Pyrex, drinking glassware and glass windows are made from toughened glass. Each melt at different temperatures.

**QUESTION: Will I need to remove labels from the items that will go into my glass bin?**

**ANSWER:** No, it’s not necessary to remove labels before placing into the separate glass service.

**QUESTION: How will this coincide with the introduction of the Container Deposit Scheme (CDS)?**

**ANSWER:** The Victorian State Government has announced it will be introducing the Container Deposit Scheme in 2023, to further assist Victorians to recycle their beverage containers. It is important to note that only certain glass containers will be accepted under this scheme. You will still require your Council kerbside collection service for the remaining glass items to be recycled.

### QUESTION: How often will the bin be collected?

### ANSWER: Your glass recycling bin will be collected every four weeks on the same day of the week as your current regular kerbside bin collection.

### QUESTION: Will I have to pay extra for this new service?

### ANSWER: The bin charges for 2023/24 will be reviewed as part of the budget process with the introduction of the new/changed service. Recent tenders completed in 2021/22 have obtained very competitive costing that will minimise any increase in cost from this service.

### QUESTION: Will the new service be optional?

**ANSWER:** No. It is a Victorian Government requirement that all households have access to a separate glass recycling service.

All households that currently have a Council-provided rubbish and recycling bin will receive a glass recycling bin.

Once the glass collection service commences, household glass will not be accepted in the recycling (yellow lid) bin.

*Exemptions will be as per the Victorian Government Service Standards under the Circular Economy (Waste Reduction and Recycling) Act 2021.*

*The Service Standards are currently out for public consultation -*[*https://engage.vic.gov.au/setting-the-standard-for-better-recycling-at-home*](https://engage.vic.gov.au/setting-the-standard-for-better-recycling-at-home)

### QUESTION: I don’t use enough glass bottles and jars to fill a bin. Do I still need a separate bin?

**ANSWER:** When glass bottles and jars are put into your mixed recycling bin, they can easily break, with fragments getting stuck in the plastic and paper in the recycling bin, making the items difficult to recycle.

Separating glass bottles and jars from other recyclables, even if you don’t have many glass items, will make a big impact on the quality of recyclable material collected, meaning more of it can be kept out of landfill.

We would also encourage you to consider the type of packaging you purchase, and where possible to look for products in glass bottles and jars as an alternative to plastic. This is because glass can be recycled again and again into new glass bottles and jars, indefinitely. So next time you are at the supermarket, look for your favourite products in glass bottles and jars.

### Question: I live in a multi-unit development – will I receive a glass recycling bin?

**ANSWER:** Yes, all households in a multi-unit development that have existing Council Waste Services will receive access to the glass service. We will be working with Body Corporates and building managers to ensure that residents in multi-unit developments have access to a glass recycling service that is the most suitable for their property.

### Question: Which other Victorian councils have a 4-bin waste service?

### ANSWER: A 4-bin waste service has already been rolled out or trialled in the following Victorian local councils:

* Macedon Ranges Shire Council (since February 2020)
* Moyne Shire Council (Warrnambool) (since early 2020)
* Hobsons Bay Council (since 2020)
* Surf Coast Shire (since February 2021)
* Yarra City Council (trialled in 2019, glass introduced in November 2020, planning FOGO in 2021 (TBC))
* City of Whittlesea (August 2022)