# Frankston City Council Monterey Reserve

Community & Stakeholder Final Engagement Report

June 2022





Prepared By

Wendy Holland communityvibe

PO Box 421, Strathdale VIC 3550 wendy@communityvibe.com.au www.communityvibe.com.au

On behalf of





## Contents

Summary	1
Round one engagement	2
Youth Services, City of Frankston	
Council staff workshop	5
Coordinator Community Development Projects, Frankston City Council	7
Age Friendly Frankston Ambassadors	8
Frankston City Disability Access and Inclusion Committee	9
Pines Football (Soccer) Club	
Email from member of the Access and Inclusion Committee	
Positive Ageing Action Plan Community Feedback – Summary Report	
Pines Football (Soccer) Club	
Flyers Swim Team	15
Peninsula Leisure	17
Monterey Secondary College - Staff & Students	
Local Residents	21
Postcards	
Online consultation	
Online Survey	
Online Ideas Wall	
Online Map	
Recommendations for plantings	30
Round two engagement	
Meeting with Council staff	
Meeting with Aquatic Centre	
Meeting with Pines Football Club	
Monterey Reserve Community Event #1	
Monterey Reserve Community Event #2	
Frankston North Community Centre	
What Bus consultation	
Monterey Secondary College - Staff & Students	39
Council website and vision board	40

#### Summary

Two rounds of community engagement were undertaken in order to seek views from the community about what improvements that they would like to see at Monterey Reserve in Frankston, and to seek feedback on the draft plans.

The first round of engagement comprised of:

- Online engagement survey, mapping and ideas wall
- Online workshops with Council staff and users groups
- Phone calls
- Written submissions
- Postcards

Key items to be improved included:

- Access and inclusion
- Activation of the site
- Business opportunities
- Fitness training
- Outdoor fitness equipment
   Parking
  - Safety / security
- Pathways • Transport

Youth activities

The second round of engagement comprised of:

- Meetings with Council staff and user groups •
- Drop-in sessions at Monterey Reserve •
- Consultation with young people and local residents through local programs
- Written submissions
- Council website and vision board •

Overall, there was a high level of support for the works to be undertaken, especially around:

- Upgrading play space (with water play being particularly appealing) •
- Developing an enhanced youth space
- The addition of a multi-generational space with outdoor fitness equipment
- Upgraded toilets
- Holding more events on site
- Improved landscaping.

Key areas that people wanted changed included:

- Design of the skatepark area
- Consideration of lighting in the reserve
- Ways to enhance perceived safety
- Potential to include a flying fox / zip line as part of the play experience
- Pathways around the football area •
- Improved drainage on football field number one. •

- Aquatic Facility
- Fenced dog off-leash area
- Park infrastructure
- Signage and wayfinding
- Children's activities Football (soccer) facilities
   Landscaping

#### Round one engagement

A variety of tools were used to engage with the Frankston North community in round one in order to prepare a new master plan for Monterey Reserve. These tools included:

- Online engagement on Frankston City Council's HIVE website page:
  - survey 96 responses (also advertised via posters with QR codes and hard copies available in key locations)
  - map 7 participants and 23 sites marked
  - ideas wall 6 participants and 10 ideas
- Online workshops with Council staff (9 participants across 3 sessions)
- Online workshops with user groups (34 participants across 8 sessions)
  - Frankston North Community House
  - Age Friendly Frankston Ambassadors
  - Frankston City Disability Access and Inclusion Committee (including additional follow up by one member)
  - Pines Football Club (2 sessions)
  - o Flyers Swim Team
  - o Peninsula Leisure
  - Monterey Secondary College
- Phone call with local resident (1)
- Written submission from local resident (1)
- Postcard drop for neighbouring residents (7)

#### Key themes emerging from engagement

Aspects of the reserve that members of the community particularly like include the availability of a large amount of open space. They also said that they like the fact that the reserve is easy to get to from their homes. The playground, aquatic centre and BBQ / picnic area are highly valued too. Least liked aspects of the reserve are the toilets, the skate / scooter area, the lack of things for all ages and the lighting (or lack of lighting).

Community members and stakeholders identified a broad range of potential improvements to Monterey Reserve. The most popular answers included an upgrade to both the play space and the skate park; upgrade of paths and development of running / walking / fitness circuits; more shelter; improved maintenance; improved lighting; upgraded toilets; greater clarity of and improvements to off-leash dog area; improved landscaping; improved safety; more seating; and the development of water play opportunities.

These suggestions can be broadly categorised into 17 key areas, as follows (noting that more details follow):

**1.** Access and inclusion – sealed accessible paths, ramps, accessible toilets, unisex toilets, designated disabled car parking, accessible park infrastructure, use of universal design principles

**2.** Activation of the site, e.g. events, festivals, bands, markets, tours by First Nations people, school performances, bocce, tables with chess boards, relocation of sound shell, partner with Frankston North Community Centre, Council's Youth Team

**3. Aquatic Facility upgrade** (as per plans), heating of water, water play features, large water slide, more shade

4. Business opportunities, e.g. bottle recycling, space for coffee vans

5. Children's activities, e.g. play space upgrade, water play area

**6. Fenced dog off-leash area** – to provide a designated space for exercising dogs safely off leash and to stop dogs from being exercised on football fields

**7. Fitness training** – running track with distance markers and open space area near Aquatic Centre for dryland training

**8. Football (soccer)** pavilion upgrade and lighting (as per plans), irrigation on junior field (for and against), poor drainage on Pitch #1 and junior field, electronic scoreboard, all-weather artificial pitch on junior field (not enough space), more seats and shade

**9. Landscaping improvements** - more shade, more trees, tree succession planning, a pond, a relaxing zen garden and a regular maintenance plan

**10. Outdoor fitness equipment** – for use by all ages (especially older adults), located close to the aquatic centre for fitness training opportunities

**11. Parking** – additional spaces on and around the site (especially for events), formalisation of overflow car park, opening up of locked car park near football fields, taxi drop off space, accessible parking, widen entrance to Forest Drive car park

**12.** Park infrastructure, e.g. bins, BBQs (including for larger family groups), drinking water, picnic tables, seats, public art and shelter (including for those who want to work at home and school groups)

**13.** Pathways – sealed, wider, solar lighting, better connections within the site and to the site from Nat's Track (at Eric Bell Reserve and local residents' homes

**14. Safety / security** improvements through CPTED principles, CCTV cameras, greater activation, safe pedestrian crossings to the reserve and lighting

**15. Signage and wayfinding** – arrival signage, improved wayfinding, 'trail head' maps pointing out features of the reserve, Braille, use of QR codes where more information is needed, signage that states number of steps or minutes to key features

**16. Transport** – improve public transport options to the site, improve prominence of bus stop

**17. Youth activities**, e.g. pump track development / skate park upgrade, seats and shade, half basketball / netball court, ninja equipment / parcour course

## Youth Services, City of Frankston Monday 20 September 2021 at 10am online

Topic	Details
Youth services at Monterey Reserve	<ul> <li>The What's Bus visits Monterey Reserve approximately once per month so that youth workers can engage with young people at the park. It generally parks either near the cricket nets or near the skate park</li> <li>Could consider establishing some form of youth hub at the site (similar to that proposed in Carrum Downs) or have a shipping container or pop-up facility on site that is used as a youth hub and staffed by youth workers</li> <li>Youth team run various programs for young people including skate</li> </ul>
Youth use of the space	<ul> <li>competitions</li> <li>Observation is that the skate park is not used extensively, primarily because of its linear design.</li> <li>Some girls skate, but a higher number ride scooters</li> <li>Girls tend to sit in groups and talk to their friends</li> </ul>
Youth demographics	<ul> <li>Observations indicate that the reserve is used primarily by young people who are under 15 years of age (those over 15 are usually out seeking work to support their family).</li> <li>Household sizes in Frankston North can be quite large</li> <li>Frankston North is a low socio-economic area</li> <li>From a multi-cultural perspective, there are a number of Aboriginal and Islander young people using the site, and also a growing number of young people from African and Asian nations</li> </ul>
Infrastructure Events	<ul> <li>Toilets and shelters in the reserve are good</li> <li>There are several events that occur at the site, including a market occasionally</li> </ul>
Potential opportunities for young people at the Reserve	<ul> <li>Pump track</li> <li>Spiderweb climbing structure</li> <li>Ninja course</li> <li>Fitness space</li> <li>Giant chess board</li> <li>Outdoor table tennis (although wind could be an issue)</li> <li>4 square court</li> <li>Programs</li> </ul>

Council staff workshop Wednesday 21 September 2021 at 10.30am online

Торіс	Details
Football (soccer) facilities	<ul> <li>New pavilion currently under construction – old pavilion was in poor condition and may have inhibited growth of the club</li> <li>Blue stone toilet block near new pavilion is likely to be removed once new pavilion is operational</li> <li>Council is planning on installing chain mesh plastic fencing around the soccer field area – still determining how much of the fence line to replace and to what height. Fence needs to be able to completely enclose the main field on game day as the club charges entry fees to spectators</li> <li>Club is keen to install an electronic scoreboard</li> <li>Junior pitch is currently not irrigated and doesn't have suitable drainage – consider irrigation of this space</li> <li>Junior participation may be able to be enhanced through provision of new facilities</li> <li>The soccer area is partially owned by State Government and</li> </ul>
Pines Aquatic Centre	<ul> <li>partially owned by Frankston City Council</li> <li>The Pines Aquatic Centre Master Plan (Option 3) has been endorsed by Council.</li> <li>Better linkages need to be provided through the reserve to the aquatic centre, including from car parks (there are 40 swimming carnivals hosted annually)</li> <li>Friday evening free sausage sizzle attracts over 1000 people – potential opportunity for engagement for draft plan</li> <li>Aquatic season extension is being considered beyond November to March</li> <li>Fly Swimming Club need to be consulted with</li> <li>A changing places toilet facility is proposed for the aquatic centre</li> </ul>
Fitness training	<ul> <li>AFL football, netball and cricket clubs located at Eric Bell Reserve use Monterey Reserve for off-season training, e.g. swimming. The addition of a running track and outdoor fitness equipment is likely to be well received.</li> </ul>
Connections	<ul> <li>Consider how Eric Bell Reserve could be connected to Monterey Reserve, e.g. Nat's Track and Skye Road connections</li> </ul>
Lighting	<ul> <li>Council's lighting plan has just been endorsed by Frankston City Council</li> <li>Better lighting is required through the site</li> </ul>
Wayfinding	<ul> <li>Wayfinding signage around the reserve needs to be improved</li> </ul>
Events	<ul> <li>Power around the sound shell area would enhance the ability to run events in that space, e.g. markets</li> </ul>
Safety and security	<ul> <li>Need to utilise CPTED principles in the design</li> <li>There has been some anti-social behaviour in the northern section of the site and there has been an issue with syringes in the past</li> </ul>
Paths	<ul> <li>There is huge demand for walking at the reserve</li> <li>There is demand for a running track around the perimeter</li> </ul>
Accessibility	<ul> <li>Accessible, sealed pathways are important</li> <li>Consideration needs to be given to providing accessible pathways</li> </ul>

Торіс	Details
	<ul> <li>from the car park and bus stop to every part of the reserve</li> <li>Need a pathway through dog off leash area</li> <li>Need to highlight accessible parking locations</li> <li>Need wheelchair accessible picnic tables and drinking fountains</li> <li>Some seats should have arm rests</li> <li>Need to ensure that information provided by Council promotes accessible and inclusive spaces</li> <li>Universal design is important</li> </ul>
Playspace	<ul> <li>Consideration should be given to fencing play space</li> <li>A smooth rubber surface should be provided, rather than bark chips, to improve accessibility</li> <li>Intergenerational all ages play needs to be provided</li> <li>There should be some sensory areas within the upgraded play space</li> </ul>
Seating	Seating and shelter are needed
Landscaping	<ul> <li>There is currently no theme in relation to plantings on site</li> <li>Can't use herbicides within 5m of play spaces</li> <li>Hard edging needs to be considered for brush cutting</li> <li>Need to consider succession planning for trees so that there are trees of various ages at all times</li> <li>Need to ensure that trees aren't planted too close to infrastructure and fence lines</li> </ul>
Parking	<ul> <li>Bus drivers park around the reserve while swimming carnivals are held – need to consider bus parking</li> </ul>
Collaborations	Consider collaborating with Frankston North Community Centre

## Coordinator Community Development Projects, Frankston City Council Monday 11 October 2021 at 11.00am online

<ul> <li>Nat's Track</li> <li>Coordinator is responsible for the upgrade of Nat's Track, which commemorates the murder of a 17 year old school girl, Natalie Russell, 28 years ago</li> <li>The aim of the upgrade is to provide a safe walking track that is well utilised by the community</li> <li>The track will be resealed and solar lights will be installed at each end (may need to be on a timer)</li> <li>The track runs from Skye Road, between National Golf Club and Peninsula Kingston Golf Club, past Monterey Secondary College to Eric Bell Reserve</li> <li>Land on which the track is constructed is owned by Peninsula Kingston Golf Club at the southern end with a small section in the northern end owned by National Golf Club</li> <li>The track is 1.8 mide and is fenced along each side (the National Golf Club section of fence will be upgraded soon)</li> <li>A gate will be installed at the Eric Bell Reserve end and then consideration needs to be given to where the path goes to from there – most likely on a 45 degree angle to the east side of the netball courts</li> <li>Landscaping works are occurring at the southern end of the track (at Skye Road) and will include a new sign and a sculpture of a school bag with 17 daisies in it</li> <li>Various sculptures and planter boxes are situated along the length of the track</li> <li>Ther track is well utilised by dog walkers and presumably some students use the track to access Monterey Secondary College</li> <li>Students from Monterey Secondary College have been involved in the upgrade and have worked with 'Our Place'. They will plant trees and shrubs along the track.</li> <li>Monterey Secondary College students use the track as part of their running loop (i.e. Nat's Track &gt; Skye Road &gt; Frankston-Dandenong Rd &gt; Forest Drive)</li> <li>Could extend the artistic theme into Eric Bell Reserve and on to Monterery Reserve, e.g. sculpture trail</li> <li>Opportunities for interpretive signage and trivia questions along the track</li></ul>

## Age Friendly Frankston Ambassadors Tuesday 12 October 2021 at 11.00am online

Торіс	Details
Shelter and shade	<ul> <li>Need more purpose-built shelter and shade able to cater for school groups and people working from 'home' to use</li> </ul>
Paths	Need more paths that are level and accessible for all abilities
	Footpaths should be paved
	Provide a trail experience through the reserve with a specific start
	and end point
Safety	Focus on making sure that people feel safe and connected at the
	site
Usage	The reserve appears to be very busy
	The reserve currently appears to be designed for use by young
	people, not older people
Landscaping	• The site needs more trees and green area like George Pentland
	gardens
	Provide quiet spots for reflection and enjoying nature, potentially
Off least dag area	including a lake for ducks with seating around it
Off leash dog area	Consider fencing the off-leash dog area
Accessibility	<ul> <li>Utilise universal design principles</li> <li>Ensure that seats are installed at the appropriate height</li> </ul>
Lighting	Ensure that seats are installed at the appropriate height
Lighting	<ul> <li>Needs safety lighting improvements for passive recreational activities, e.g. walking</li> </ul>
	<ul> <li>Could consider solar lights at dusk on pathways</li> </ul>
Seating	Need lots of seating with shelter
Jeating	<ul> <li>Provide seats with backs located near disabled car parks</li> </ul>
Picnic tables	<ul> <li>Don't install picnic tables that require you to climb over a bench</li> </ul>
	seat
Pedestrian crossing	Consider developing a safe pedestrian crossing into the site
Skate facility	Upgrade the skate facilities
Junior soccer pitch	<ul> <li>Install irrigation on the junior soccer pitch to improve the playing</li> </ul>
·	surface
Other activities	Consider installation of a bocce court (balls could be stored in an
	onsite container or participants could bring their own)
	• Develop a large snakes and ladders game on the ground (like at a
	park in Bentleigh)
	Consider chess boards on tables in a quiet area away from the play
	space and away from dogs
Events	Would like to see an annual Monterey Festival onsite, incorporating
	music for all ages in the sound shell
First nations people	Provide opportunities for first nations people to run guided
	educational tours of the site

# Frankston City Disability Access and Inclusion Committee Tuesday 12 October 2021 at 6.30pm online

Торіс	Details
Shade	Reserve needs plenty of shade
Lighting	Needs lighting
	Consider solar lighting
Safety	<ul> <li>Need to design the space so that people feel safe, i.e. good sight</li> </ul>
,	lines
Wayfinding	Need to incorporate Braille onto wayfinding signs
	• There should be QR codes that provide information about the
	closest defibrillator and about emergency services / information
Seeing eye dogs	<ul> <li>Need to ensure that the environment is safe for seeing eye dogs –</li> </ul>
	space to exercise, drinking water
Parking	There needs to be an easily accessible drop off point for taxis
	<ul> <li>Parking needs to be provided close to the park entrance</li> </ul>
	• Accessible parking needs to be provided for people who drive to
	the site. These parking bays need to be wide and flat. Preference
	is for parking bays like those provided at the library – yellow stripey
	bits, rather than bollards.
	<ul> <li>Need someone to 'police' the accessible car parks so that people</li> </ul>
	without disabilities do not park in these spaces
Paths	<ul> <li>Paths need to be smooth and wide and connect to key locations</li> </ul>
	within the park (e.g. playspace), starting from the car parking area
	A good example of paths is found at Eliza Heights
Toilets	Accessible toilets are required
Play	<ul> <li>Play spaces need to be accessible</li> </ul>
	<ul> <li>Play equipment needs to enable everyone regardless of ability to</li> </ul>
	play together
	Provide more play options, particularly for larger groups
Picnic tables	Picnic tables need to be accessible for people with wheelchairs and
	not be designed so people have to climb over the seat
	There needs to be shade over picnic tables
Seating	Seating needs to be accessible for people in wheelchairs
	<ul> <li>Place some seats in the shade so people have the option of sitting in our on shade.</li> </ul>
Drinking fountains	in sun or shade
Drinking fountains	Accessible drinking fountains need to be provided
Off leash dog area	<ul> <li>Opportunity to provide dog obedience classes at the site if fenced</li> <li>Destating that are area is off load, and not having forget, accurate</li> </ul>
	<ul> <li>By stating that one area is off lead, and not having fences, people</li> <li>will automatically think that the whole site is dog off leach</li> </ul>
	will automatically think that the whole site is dog off-leash
	<ul> <li>If a fenced dog area is provided, it needs to include drinking water and dog noo bags within the fenced area</li> </ul>
Bins	<ul> <li>and dog poo bags within the fenced area</li> <li>There needs to be plenty of bins available, particularly near picnic</li> </ul>
צוווס	
Landscaping	<ul> <li>areas</li> <li>Carefully select the trees to plant on site so that they don't drop</li> </ul>
Lanuscaping	<ul> <li>Carefully select the trees to plant on site so that they don't drop leaves, branches or debris on the path (which can then make it</li> </ul>
	inaccessible for people in wheelchairs)

## Pines Football (Soccer) Club 20/10/21 at 10am (online).

Торіс	Details
History of Soccer Club	Club was established in the 1960's
Soccer teams	<ul> <li>All abilities men's, junior boys and junior girls teams</li> <li>Men's senior team (made up primarily of players from Australia, Fiji, Africa and China)</li> <li>Men's reserves team</li> <li>Social team</li> <li>8 a-side team</li> <li>Multicultural African based team</li> <li>over 35's team (mostly ex-pat South Americans)</li> <li>over 55's team (mostly ex-pat South Americans)</li> <li>no junior teams but hoping to establish junior boys and girls teams in 2022</li> <li>no women's senior team</li> <li>Used to share facilities with Southern United MPL women's team but due to lack of lighting at Monterey Boulevard between pitch</li> </ul>
Usage of soccer pitches	<ul> <li>1 and 2, the team relocated from the reserve.</li> <li>Pitch number one is the majority of time for competitions and matches. Pitch number two is used primarily for training and tournaments, and if a junior team is established, it will use this area</li> <li>Up to 1,000 spectators may watch a match</li> <li>Mondays – social soccer; 8 a-side soccer; African outreach group</li> <li>Tuesdays – senior men's training; senior reserves training; Soccer Clinic with Melbourne Victory</li> <li>Wednesdays – social soccer and 8 a-side soccer</li> <li>Thursdays</li> <li>Fridays – senior's games; reserves games</li> <li>Saturdays – All abilities teams in the morning; potentially senior's games; potentially reserves games</li> <li>Sundays – over 35's; over 55's</li> </ul>
Soccer pavilion	<ul> <li>Pavilion is mostly used by members, hiring will go through Council approval, not subleased</li> <li>Darts league use pavilion on Wednesdays and Fridays - all social members</li> <li>A Spanish senior's group has requested to use the pavilion on Mondays and Wednesdays from 10am-2pm</li> <li>The new soccer pavilion (which is currently under construction) should be completed by around May 2022. It will include female friendly change rooms. The toilets will be open to the general public during the day and it is expected that Council will close them each night around 6pm.</li> </ul>
Soccer pitch condition	<ul> <li>Pitch 1 has drainage issues (see follow up email from Garry Woolard) near dog off lead area but overall good condition</li> <li>Junior pitch in good condition- irrigation not a priority as juniors primarily play on pitch number two</li> </ul>
Lighting at soccer ground	<ul> <li>Pitch 1 has bare minimum lighting, which restricts the ability to hold events / matches in the evening</li> </ul>

Торіс	Details
	<ul> <li>Funding application is being submitted to State Government for improved lighting. This will be installed as soon as possible should funding be received.</li> </ul>
Events at soccer ground	<ul> <li>Occasionally host football carnival fundraiser for Frankston hospital- 5,000-6,000 people attend</li> <li>Previous events include Bushfire relief, open air cinema and carols by candlelight</li> <li>The site has also been used as a Covid testing centre</li> </ul>
Dog off leash area	<ul> <li>Dog off lead area can issues because the area is not fenced and people walk their dogs on the soccer pitches and not everyone cleans up after their dog. Club would like to see the off-leash area fenced.</li> </ul>
Old bluestone toilet area	<ul> <li>The club would like to see the area near blue stone toilets demolished and replaced with picnic area. They believe that tea and coffee could be supplied from scoreboard</li> </ul>
Signage and wayfinding	<ul> <li>Better wayfinding signage around the reserve is required – so that reserve users are aware of the facilities available (one club member was unaware that there was a pool on site for example).</li> <li>A map in the picnic area showing the full layout of the reserve would be useful.</li> <li>A welcome / arrival sign is also required</li> </ul>
Pathways	Club members would like to see paths connecting all of the key features of the reserve
Landscaping	<ul> <li>Improved landscaping is desired by club members.</li> </ul>
Linkages	<ul> <li>Club members feel that the park is split in two and would like to see a more seamless integration of north and south. They feel that the trees to the south of the soccer facilities are creating a barrier.</li> </ul>
Car parking	<ul> <li>Off street and on street car parking is usually adequate</li> <li>Overflow dirt car park is not used. This area could be redeveloped.</li> </ul>
Recycle bottle system	<ul> <li>In the future, the State government will introduce a bottle recycling scheme whereby people can bring their empty bottles to the site in return for cash. The exact location of this structure on site needs to be determined.</li> </ul>
Shade	<ul> <li>The veranda on the pavilion provides shade and protection from inclement weather</li> <li>The spectator shelter between pitches one and two also provides some shade</li> <li>For large events, the club puts up a marquee for cover</li> <li>Some additional shade on the northern boundary of pitch number two would be useful.</li> </ul>
Seating	<ul> <li>Installation of bench seats under trees on the eastern side of pitch number one would be ideal and help to create a family atmosphere.</li> <li>People usually happy to bring their own chairs if watching soccer on pitch number two. Benches are not required alongside pitch number two.</li> </ul>

## Email from member of the Access and Inclusion Committee 21/10/21 (also photos)

Topic	Details
Entrance / car park	<ul> <li>Entrance to Forest Drive car park is very narrow and would be difficult for a wheelchair taxi/motor vehicle to navigate in and out of the car park.</li> <li>The line markers in the car park are extremely faded, I only noted 1 accessible car park with the symbol extremely faded on the asphalt. Ideally, the accessible park/parks should have a clear sign post, as well as the painted symbol on the asphalt.</li> <li>Consider extending the car park to also be situated to the left of the Forest Drive entry.</li> </ul>
Paths	<ul> <li>Clear and stable pathways are extremely important to people with disabilities, and I noticed some of the pathways were great because they were wide and flat concrete, but some finished short of the amenities, such as the sound shell and platform. Some of the gravel pathways have pot-holes, hence, water sits in them and some pathways look like they were man made through the grassed areas.</li> </ul>
Open space	• There was a lot of open space which is a positive.
Toilets	• I did not use the toilets, but they looked very old from the outside and in need of a full replacement.
Signage	• The signage for Council points of interest are weathered and a larger print would be better.
Bins	<ul> <li>The Council bins were over-flowing and it would be helpful for there to be more of them in different places and emptied more frequently.</li> </ul>
Fences	Consider fenced areas.
Play spaces	Update to children's playground needed.
Seating	<ul> <li>Need more bench seats in the reserve close to amenities, like the ½ basketball court, remembering space for wheelchairs beside the seats.</li> </ul>
Shade	<ul> <li>More shaded areas needed whilst keeping the park "open" and safe.</li> </ul>
Landscaping	I liked the low square garden beds in the picnic area.
Security	Consider CCTV.

#### Positive Ageing Action Plan Community Feedback – Summary Report

Frankston City Council developed a survey in 2020, based on the WHO's Age Friendly Cities Framework, to gain insight into a range of areas relating to positive ageing at a local level. Of the 305 respondents, 10 listed Frankston North as their place of residence. This low response rate for Frankston North has prompted Council to recognise that further engagement with Frankston North residents is necessary to ensure the Positive Ageing Action Plan addresses their needs.

Just over half of all survey respondents visit parks, gardens and reserves daily or weekly and 8% never do so. Whilst none of the responses specifically identified Monterey Reserve, there are a number of factors listed in this report that should be considered in order to ensure the reserve is visited regularly by older adults. These factors include:

- Rest areas with comfortable chairs
- Sufficient access to public toilets
- Low gradient, non-slip footpaths and surfaces
- Accessible car parking
- Stairs or steps that are not too high nor too steep
- Railings on stairs
- Ramps
- Adequate signage
- More events for older people
- Activities that enable connections with neighbours
- Public transport
- Monitoring of anti-social behaviour
- Improved perception of safety
- Space for walking dogs
- Cleaning up of rubbish
- Drinking fountains.

## Pines Football (Soccer) Club Phone interview on 4/11/21 at 12.30pm

Торіс	Details
Off-leash dog area	<ul> <li>Off-leash dog area needs to be relocated as it's not</li> </ul>
	appropriate to have dogs on the pitches
Pitch fencing	<ul> <li>Have to keep the soccer pitches fenced to keep people from</li> </ul>
	riding motorbikes on it and destroying the surface
Overflow car park	<ul> <li>The overflow car park area is not use – it could be repurposed</li> </ul>
	for something else
Teams	<ul> <li>Men's seniors and reserves</li> </ul>
	<ul> <li>All abilities juniors and seniors</li> </ul>
	Over 35's and Over 55's
	Bayside Social Soccer
Capacity	<ul> <li>Hard to grow the club (e.g. establish junior competition)</li> </ul>
	whilst lighting is sub-standard – especially on pitch two
Lighting	Lighting across the football fields is poor (too low, too sparse
	and not high enough lux) and needs to be upgraded
Security lighting	<ul> <li>It is very dark near the blue stone toilet area. In the past,</li> </ul>
	female players have reported that they felt unsafe in this
	area.
Drainage	<ul> <li>Drainage is an issue on pitch number one on the northern</li> </ul>
	boundary
Irrigation system	Irrigation is generally quite good
Storage	<ul> <li>Consider constructing additional storage on site (e.g. onto</li> </ul>
	spectator stand or in the area of the blue stone toilet block)
	for portable goals (currently have to chain them to the fence)
Scoreboards	Club is currently in the process of upgrading the scoreboard
Pavilion	<ul> <li>Looking forward to development of new pavilion but</li> </ul>
	concerned that toilets are a long way away for people on the
	second pitch to access
Junior pitch	• Junior pitch could be redeveloped as an all-weather artificial
	pitch with lighting for wheelchair and blind football (Glen Eira
	and Doveton offer this) if there is sufficient space. Would
	need to be fenced at Lehmann Cres end. Would need access
	pathways from car park and new pavilion.

### Flyers Swim Team

Online workshop	on 4/11/21 at 1pm	

Online workshop on 4/11/ Topic	Details
Flyers Swim Team	Flyer's Swim Team is based in City of Frankston and
	Mornington Shire.
	• Team holds some of its activities at Pines during summer
	months and is based at PARC for the remainder of the year
	• Fitness and competitive squads primarily occur at PARC, but
	Flyers would like to use Pines Aquatic Centre more regularly
	for these activities
	<ul> <li>Approximately 130 children aged 9-16 years of age in</li> </ul>
	Frankston
	<ul> <li>65% of participants are girls</li> </ul>
	<ul> <li>5 squads – from fitness to competitive level</li> </ul>
	<ul> <li>1 coach and 3-4 assistant coaches</li> </ul>
	<ul> <li>The Team holds 3 meets at Pines each year – 2 qualifying</li> </ul>
	meets which attract 100-150 participants and 1 introductory
	meet which attracts 250 participants
Other swimming clubs	<ul> <li>Other swimming clubs based at Pines include:</li> </ul>
	<ul> <li>Masters Swimming Club – which has 1-2 sessions each week</li> </ul>
	<ul> <li>Triathlon Group – which has 1-2 sessions each week</li> </ul>
Hours of operation	<ul> <li>6am – 7pm during the season</li> </ul>
	Closed over winter
Open space to north of	<ul> <li>Flyers Swim Team uses the open space area to the north of</li> </ul>
aquatic centre	the aquatic centre for dryland training and warm-ups, e.g.
	running, foam rolling, etc. This area should be retained for
	this purpose.
	Consider installation of a double gate at north end of car park
	that can be opened for carnivals etc. use space in park to
	gather before moving into aquatic centre
Pathways	Path on northern end of the pool boundary ends abruptly
	and is not easily accessible to people with all abilities due to
	the step (not a smooth transition)
	Need a path around the pool in both directions
	Paths around the reserve are too narrow (1m wide) and tend
	to retain water after rain – need to be upgraded and widened
	<ul> <li>Develop a path that goes around the perimeter of the whole</li> </ul>
	<ul> <li>reserve for walking / running</li> <li>Provide better path network and wayfinding signage to</li> </ul>
	<ul> <li>Provide better path network and waymung signage to connect with northern end of reserve</li> </ul>
Pool fence	
	<ul> <li>Would like to be able to open the northern fence onto the grassed area for activities such as carnivals</li> </ul>
Car parking	<ul> <li>Most swimmers travel to the Reserve by car</li> </ul>
	<ul> <li>Car parking is limited when carnivals and meets are on</li> </ul>
	<ul> <li>Could better utilise other car parks in the reserve by</li> </ul>
	providing information and signage in the pool car park of the
	other car parking locations on sites
	<ul> <li>Options flagged around a combination of permanent signage</li> </ul>
	and possibly temporary signage during events to direct
	people to other car parks
L	

Торіс	Details	
Bus parking	<ul> <li>Buses tend to drop school children / participants off at the</li> </ul>	
	swimming pool gate and park in the side streets	
Outdoor Fitness	• Install outdoor fitness equipment near the pool so that it can	
Equipment	be used in warm-ups and training	
Shelter	<ul> <li>Create more sheltered locations in the reserve to protect</li> </ul>	
	people (including swimmers using the reserve for warm-ups	
	and training) from the rain	
Lighting	<ul> <li>Install lights on paths</li> </ul>	
Bus stop	• Consider upgrading the bus stop so that it is more prominent	
School use of pool	<ul> <li>Nearby schools tend to use the pool 3-4 days per week</li> </ul>	
Family exercise	A number of parents and siblings of swimmers walk around	
	the reserve	
Play facilities	<ul> <li>New water play will feature in the aquatic centre upgrade.</li> </ul>	

#### Peninsula Leisure

#### By Zoom on 5/11/21 at 1pm

Торіс	Details
No. of patrons	<ul> <li>30,000 patrons over the five months of operations (1</li> </ul>
	November to end of March)
Length of stay	• Lap swimmers stay 1-2 hours and families may stay the whole
<b>C</b> <i>i</i>	day in summer (from 10am onwards)
Peak times	<ul> <li>Peak times on weekdays are morning from 6am to 9.30am</li> </ul>
	and then afternoons from 4.30pm to 7.00pm
	<ul> <li>On weekends it can be busy from 10am, depending on the</li> </ul>
	weather
Type of user groups	Mostly casual users.
	<ul> <li>Lap swimmers (many of whom commute into or outside the</li> </ul>
	community and swim on the way to or from work)
	<ul> <li>Family groups</li> </ul>
	<ul> <li>Schools (for school carnivals and time trials)</li> </ul>
	<ul> <li>Swim club participants (2-3 swim clubs use the pool)</li> </ul>
	<ul> <li>Casual swimmers</li> </ul>
	<ul> <li>Children taking part in intensive swimming lessons in January</li> </ul>
	<ul> <li>People learning to scuba dive (there are 5-6 dive companies</li> </ul>
	that use the pool for this purpose)
	<ul> <li>Surf club does some training occasionally</li> </ul>
	<ul> <li>Dragonboat racing club holds water safety session at the pool</li> </ul>
	<ul> <li>No data on number of people who come from Frankston</li> </ul>
	North specifically
Benefits	
Benefits	Can book lanes easily     There is a regime call arrangement with DABC so that
	<ul> <li>There is a reciprocal arrangement with PARC so that members of one need can giving free at the other</li> </ul>
Negative accepts	members of one pool can swim free at the other
Negative aspects	Not everyone knows that the pool exists
Programming	• The pool is not highly programmed, e.g. there are not year
	round swimming lessons, water aerobics, water polo, etc.
	• Free Family Friday is held each week whereby local residents
	can come along to the pool for free and the first 150 people
Closest 50m outdoor	can have a free sausage
	Crib point
pools	Doveton
Fratras fa a	• GSAC
Entry fee	• \$5 for adult
	• \$4 concession
	Prices have remained steady for 3 years
Use of reserve by patrons	• Some patrons run around the reserve at 5.30am for half an
	hour before their morning swim
	• Some parents walk around the reserve while their children
-	are swimming
Tenure	Peninsula Leisure is currently contracted to run the Pines
	Aquatic Centre and PARC and is negotiating a management
	services agreement.
Existing infrastructure	<ul> <li>Outdoor 50m pool</li> </ul>
	Kiosk and change rooms

Торіс	Details
	Playground
Pool upgrade	<ul> <li>The new master plan for Pines Aquatic Centre has recently been adopted by Council, with option 3 chosen as the preferred development at a cost of around \$23m.</li> <li>Upgrade will include a larger footprint (i.e. will encroach into the reserve), learn to swim pool, summer and winter fence line, outdoor gym and half basketball court, BBQ, playground (not determined yet the target age group), water play, café with external access</li> <li>New upgrade will enable staff to better activate the site and connect better with the community</li> <li>New upgrade will enable more efficient operation of the facility</li> <li>There may be a cost to use the play space, water play area and half basketball court</li> </ul>
	<ul> <li>Play space at aquatic centre needs to be complementary to the proposed district level play space that will be developed in Monterey Reserve</li> </ul>
Parking	<ul> <li>Parking at the site is limited on days where events such as school carnivals are held</li> <li>Tend to direct parking and buses to soccer car park, however this car park has a fence around it and is generally locked</li> </ul>
Transportation	<ul> <li>Not many people travel to the aquatic centre by bicycle</li> <li>Some people walk to the Free Family Friday nights</li> <li>Most come by car</li> </ul>
Signage and wayfinding	<ul> <li>Site needs much better wayfinding signage</li> <li>Signage needs to be well positioned so that it is visible to all</li> <li>Need to have signage to direct people from the play and picnic area to the café</li> <li>There needs to be signage that lists all of the opportunities available at the reserve – located at each end</li> <li>There could be signage that notes the number of steps or metres to a particular part of the reserve</li> </ul>
Drinking fountains	More drinking fountains are required
Dog area	<ul> <li>A fenced off-leash dog area would be good with drinking water and obstacles for the dogs</li> <li>There are often dogs around the basketball half court</li> </ul>
Landscaping	Need to improve landscaping of the entire site
Soccer fields	Consider irrigating the junior soccer pitch

# Monterey Secondary College – Staff & Students By Zoom on 12/11/21 at 12.30pm

By Zoom on 12/11/21 at 12		
Торіс	Details	
Likes	Open space	
	Large park	
	<ul> <li>Potential to have something for all ages</li> </ul>	
	Near the shops	
Toilets	Need to provide better lighting in the toilets	
Drinking fountains	<ul> <li>Need more drinking fountains near the skate park area</li> </ul>	
Basketball	<ul> <li>Add another pad on the other side of the half basketball</li> </ul>	
	court and include a netball ring	
	<ul> <li>Develop a full-sized basketball / netball court</li> </ul>	
Seating	<ul> <li>Place several seats together so that friends can gather</li> </ul>	
Aquatic Centre	Need more shade over half of the pool at the shallow end	
	Heat the pool over winter	
	Include water play features	
	<ul> <li>Construct a more exciting water slide – this will bring lots</li> </ul>	
	more people to the Aquatic Centre	
Skatepark	Need to enlarge the skate park area	
	<ul> <li>Need more seats and shade next to the skate park</li> </ul>	
	<ul> <li>Install a concrete bowl as part of the skate area</li> </ul>	
Playground	<ul> <li>Need to make the playground larger and more fun</li> </ul>	
	<ul> <li>Consider a zipline</li> </ul>	
	<ul> <li>Consider installation of a fence</li> </ul>	
	<ul> <li>Consider installation of a small sensory garden / nature-based</li> </ul>	
	play area up near the soccer fields for children / younger	
	siblings of players	
	<ul> <li>Install mini trampolines (like those at Ballam Park)</li> </ul>	
BBQs	<ul> <li>Need more BBQs so that more family groups can have get</li> </ul>	
	togethers	
	<ul> <li>Install one BBQ close to the skate park so parents can</li> </ul>	
	supervise their kids using the skate park and cook a BBQ at	
	the same time	
	<ul> <li>Make sure there is shade over the BBQ / picnic areas</li> </ul>	
Sound shell	Better utilise the sound shell, e.g. have school bands play	
	there	
	<ul> <li>Build in seats in a horse shoe shape in front of the sound shell</li> </ul>	
BMX / pump track	<ul> <li>Install a BMX / pump track on site</li> </ul>	
Running track	<ul> <li>Install a running track with distance markers on it</li> </ul>	
Dog area	<ul> <li>Fence the off-leash dog area and divide up into zones</li> </ul>	
Water feature	<ul> <li>Construct a shallow stream leading to a pond</li> </ul>	
Outdoor fitness	<ul> <li>Install outdoor fitness equipment along a running track</li> </ul>	
equipment		
Shelters	Construct some shelters over tables where students could	
have outdoor lessons		
	<ul> <li>Incorporate areas to plug in computers and provide free Wi-</li> </ul>	
	Fi	
Lighting	<ul> <li>Improve lighting of all parts of the reserve</li> </ul>	
Activation	<ul> <li>Consider developing activities for young people on soccer</li> </ul>	
	- consider developing activities for young people on soller	

Торіс	Details	
	field number three, e.g. parcour or ninja warrior course (school would use this as part of its PE program)	
Integration	Large fence around soccer facilities (that people have to walk around if accessing the entire reserve) creates a barrier between northern and southern sections of the reserve	
Pathways	<ul> <li>Seal the path so that children riding scooters can use paths more easily</li> </ul>	
Parking	<ul> <li>Need more parking at the site – formalise parking on overflow car park and create an entrance off Lehmann Cres</li> <li>Soccer car park is often locked</li> </ul>	
Landscaping	<ul> <li>Need lots more shade trees around the site</li> <li>Create a relaxing space (zen garden)</li> <li>Provide more formal gardens with flowers</li> </ul>	
Coffee	<ul> <li>Create a space near the playground where a coffee van can set itself up</li> </ul>	
Public art	<ul> <li>Install public art works at the site and include young people from Monterey Secondary College in the making of this art.</li> </ul>	

#### Local Resident Feedback

By phone 16/11/21			
Торіс	Details		
Toilet	Needs to be upgraded		
Skatepark	Skatepark needs to be extended		
Seating	Need to provide more shade over seating		
Inter-generational	There needs to be more activities for older children and adults		
Sound shell	Need to create better access to the sound shell, add some seating and		
	improve drainage in that area		
Usage	Lives next to the park and observes high level of use		
	A group of disabled people regularly use the reserve for lunch		
Off-leash dog area	Would be good to fence the off-leash dog area so that people don't let their		
	dogs go onto the soccer field or into the playground area		

#### Postcards

Reply paid postcards were dropped into homes in the immediate vicinity of Monterey Reserve in October to seek feedback from neighbours. A total of seven postcards were returned.

When asked what activities they undertake at the Reserve, respondents stated that they walk, ride their bike through the park, visit the play space, don't visit the park and have confrontations with dogs.

Their ideas to improve the Reserve include were varied, with an upgrade to the play space identified as the number one priority.

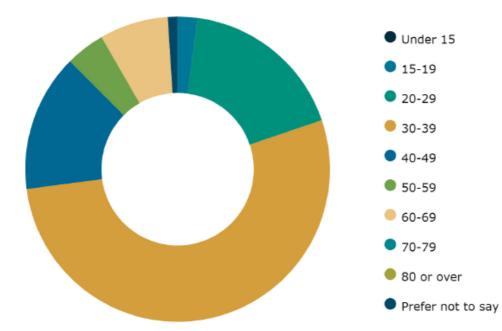
Торіс	Details	No.	
Play space	Upgrade the play space and include trampolines	2	
Car parking	Develop more parking near the Aquatic Centre	1	
Dogs	Resolve the problem of dogs attacking people	1	
Events	Hold a monthly market	1	
Inter-generational	There needs to be more activities for older children and adults	1	
Landscaping	Develop a botanic garden	1	
Maintenance	Keep the Reserve mowed and tidy	1	
Seating	Need to provide more shade over seating	1	
Skatepark	Skatepark needs to be extended	1	
Sound shell	Sound shell Need to create better access to the sound shell, add some		
	seating and improve drainage in that area		
Time capsule	Time capsule there is a Time Capsule between two trees opposite the		
	playground which is to be opened on 16/9/2025.		
Toilet	Needs to be upgraded		

#### **Online consultation**

A suite of online engagement tools incorporating a community survey, an ideas wall and an interactive map were developed to find out what people like about Monterey Reserve, what they don't like and their ideas about how to improve the site. These tools were launched on 7 October and closed on 7 November 2021. A total of 96 people completed the survey, 6 contributed to the ideas wall and 8 people posted information on the interactive mapping. An overview of the results of each of these tools follows:

#### **Online Survey**

A total of 96 people filled out the community survey about Monterey Reserve. 66% of these survey respondents are female and 34% are male. Of those who filled out the survey, over half are aged 30-39 years of age, with the next largest age cohorts being 20-29 year olds and 40-49 year olds.



Three quarters of survey respondents (75%) live in Frankston North, with the remainder living in Carrum Downs (10%), Frankston (5%) and Seaford (5%). The remaining 4% of survey respondents live in Langwarrin, Langwarrin South, Frankston South and Skye (1% each).

#### Type of activities people do at Monterey Reserve

The 10 most popular activities undertaken at Monterey Reserve by those who filled out a survey are:

- 1. Walking (60%)
- 2. Using the playground (59%)
- 3. Having a BBQ or picnic (49%)
- 4. Visiting the Pines Aquatic Centre (45%)
- 5. Riding my bike (42%)
- 6. Meeting up with my friends / hang out (40%)
- 7. Walking the dog (36%)
- 8. Informal play, e.g. kick a football (35%)
- 9. Sitting on the seats (35%)
- 10. Skating (33%)

#### **Transportation to Monterey Reserve**

Almost three quarters (72%) of people who filled out a survey walk to Monterey Reserve at least some of the time. Just over half (52%) arrive by car at least some of the time. Bicycles are used by 17% to visit the reserve.

#### Company at Monterey Reserve

The majority of survey respondents visit Monterey Reserve with their children or grandchildren (76%). An equal number visit with their partner or their friends (49% respectively). Dogs accompany 38% of reserve users and 29% of people come alone. 12% of survey respondents visit with their parent, carer or grandparent.

#### **Reasons for non-use**

For those who haven't been to Monterey Reserve before, or who rarely visit it, the five top reasons are:

- 1. There is nothing there that interests me (15%)
- 2. I don't feel safe there (9%)
- 3. It's hard to find parking (3%)
- 4. Covid restrictions / concerns (3%)
- 5. I don't know where it is (1%)

#### Most liked aspects of Monterey Reserve

Survey respondents were asked to identify what they most like about Monterey Reserve. The top 10 responses included:

- Open space (60%)
- Easy to get to from my house (51%)
- Playground equipment (41%)
- Pines Forest Aquatic Centre (38%)
- BBQ / picnic area and shelter (37%)
- Skate / scooter area (31%)
- Paths (24%)
- Areas to hang out (22%)
- Landscaping trees and grass (21%)
- Toilets (20%)

#### Most disliked aspects of Monterey Reserve

Survey respondents were asked to identify what they most dislike about Monterey Reserve. The top 10 responses included:

- 1. Toilets (36%)
- 2. Skate / scooter area (29%)
- 3. Lack of something for all ages (28%)
- 4. Lighting (23%)
- 5. Maintenance (21%)
- 6. Play equipment (21%)
- 7. Don't feel safe (15%)
- 8. Paths (15%)
- 9. BBQ / picnic area and shelters (14%)
- 10. Car parking (14%)

#### Ideas to improve Monterey Reserve

Survey respondents were asked to identify how Monterey Reserve could be improved. The most popular answers included an upgrade to both the play space and the skate park; upgrade of paths and development of running / walking / fitness circuits; more shelter; improved maintenance; improved lighting; upgraded toilets; greater clarity of and improvements to off-leash dog area; improved landscaping; improved safety; more seating; and the development of water play opportunities.

Idea	Number of
$P_{\text{lowersense}} = \frac{1}{2} $	responses
Play space upgrade – disabled swing (2), trampoline (1), flying fox (2), for kids $10+$	43
(2), all ages (3), accessible (3), fencing / partial fencing (6), giant blackboard (1),	
equipment for 1-3 year olds (1), like Seaford North Reserve play space (1), shade	
over the play space (3), sandpit (1), rock climbing wall (1), rope climbing), timber (1), enclosed space for younger children (1)	
Skatepark upgrade – concrete (1), suitable for scooters, rollerblading area (1), area	33
for older children and area for younger children (1)	55
Paths – line with trees (1), upgraded walking / fitness track (1), large running /	12
walking circuit maybe 1km in length (3), update to be scooter friendly (1), walking	12
track around whole park (1), seal with concrete (1), expand network (1), improve	
pathway drainage near soundshell (1), more interesting path network which is	
integrated with new planting and takes you on a journey (1), walk of fame to	
commemorate famous people from the area (1)	
Shelter – needed near BBQ (3), covered picnic tables (1), covered seating (2)	11
Maintenance – clean toilets (2), clean graffiti (1), get rid of needles (1), more bins	9
(1), clear rubbish near fence (1), better maintained paths (1), better maintained	5
lawns (1)	
Lighting – fairy lights in the trees to make it feel 'zen' (1)	8
Toilets – upgrade (4), improve lighting (3), improve accessibility (1)	8
Dog area – enclosed off-leash (1), need signage to say it's an off-leash dog area (1),	7
more bins (1), more drinking fountains (1), don't permit dogs off-leash (1)	
Landscaping – plant sections of indigenous vegetated areas (1); plant more native	7
trees and shrubs in areas that already have trees (1), greatly increased plantings (1),	
community garden (1)	
Safety – design for safety (1), better passive surveillance (1), install emergency	6
phone, CCTV cameras (2),	
Seating – needed near BBQ (1), more (4)	6
Water play	6
BBQs – more	5
Picnic tables – away from playground area (1), more picnic tables (4)	5
Bike facilities – BMX, pump track, mountain bike features, skills park	4
Outdoor fitness equipment – either along trails or grouped together	4
Car parking – more (2), improve aquatic centre car park (1)	3
Shade – more shade needed	3
Half court netball ring	2
Pines Aquatic Centre – cover so it can be used year-round (1), more shade over the	2
pool	
Sound shell – utilise for more events and install lights (1), relocate to higher ground	2
for greater visibility of events (1)	
Tennis rebound wall	2
Basketball court – full size	1

Idea	Number of	
	responses	
Behaviour – discourage poor behaviour		
Biodiversity – needs to be improved		
Bike parking – near playground	1	
Bowling area	1	
Disc golf	1	
Drainage – improve drainage on soccer field number two	1	
Duck pond	1	
Entrance – wide enough for bikes but not motorbikes	1	
Events – hold more events in the area	1	
Gardens – seek input from local residents about what flora works well in the area		
Gathering space for school groups		
Half court basketball – an additional hoop	1	
Hang out space for young people		
Health and wellness focus		
Improve design of park		
Open space – better utilise open space near sound shell	1	
Outdoor work space – for students with smooth topped tables, charging points,		
shade and free Wi-Fi		
Remote controlled car section – suggest Lehmann Cres side		
Scooter track – with games painted on track and traffic lights		
Youth spaces – improve		
Zen space with large rocks and white sand	1	

#### Online Ideas Wall

Six local residents posted their ideas for Monterey Reserve on the online ideas wall. There were 10 key ideas expressed. The two most popular comments included upgrading the skate park and installing lighting around the entire reserve. The key points from these postings are:

Idea	Details			
Skate park	Replace existing skate park			
Lighting	Need lighting throughout the reserve to enable people to walk			
	after work, including around the pool	1 down		
Coffee	Sell coffee from the soccer club	2 up		
Dog park	Develop a small fenced dog park with agility equipment	2 up		
Gym	Develop a gym at the pool			
Outdoor fitness	Install outdoor fitness equipment			
equipment				
Playground	Remove existing play equipment and replace with updated play			
	equipment including: sandpit, water pump, flying fox, large			
	swing, rock climbing wall, rope climbing, etc			
Pond	Develop a small pond with trees around it	2 up		
Over-development	Don't over-develop the reserve – keep it uncluttered			
Disc golf	Establish a beginner disc golf course at the reserve			

#### Online Map

Seven local residents marked 23 individual locations on the online map of Monterey Reserve to highlight their ideas. A broad range of suggestions were made around landscaping, dog off-leash areas, more paths, upgraded play space, tennis rebound wall, pond and disc golf. Details of each of these responses and their desired location follows:

Opinion	No. on	Торіс	Location within	Details
	тар		Reserve	
I like this space	11	Landscaping	Play space	Good place to sit, but add some big beautiful trees
	22	Dogs	Middle of southern section of reserve	Good space for dogs to play
l don't like	24	Paths	Swimming pool car park	Pedestrians are forced to walk down the centre of the carpark. Footpaths are required.
	25	Path	North west corner of soccer pitch number two	I have to cut through here to cross the park but there is no path. I want to exercise around this park and would like a larger circuit that goes around these ovals.
A good space for	23	Tennis rebound wall	Near ½ basketball court	Tennis rebound wall
	26	Dog park	Off leash dog area	Small fenced dog park with agility equipment
	27	Play space	Area near play space	New play space
	28	Mini hedge maze	Grassed area directly north of pool	Mini hedge maze for children
	29	Pond	Just south of overflow carpark	Install a duck pond or a water feature with some trees
	30	Play space	Existing play space site	Develop a new play space incorporating sand pit and water pump feature as well as a rock climbing wall, rope climbing area and large swing and a flying fox
	31-33	Disc golf	Along length of Monterey Blvd boundary south of soccer car park	Develop a disc golf course
Good space	12	No comment	Soccer field number one	No comment
	13	No comment	Soccer fields number two	No comment
	14	No comment	Far end of soccer field number two	No comment
	15	No comment	North part of off-	No comment

Opinion	No. on	Торіс	Location within Reserve	Details
	тар		leash dog area	
	16	No comment	Path midway between play space car park and soccer car	No comment
	17	No comment	Park Path convergence of basketball ring and skate park	No comment
	18	No comment	Area near overflow parking	No comment
	19	No comment	Area next to Lehmann Cres	No comment
	20	No comment	Area near Forest Drive to west of aquatic centre	No comment
	21	No comment	Area next to skate park	No comment

#### Recommendations for plantings

#### GRASSES

Themeda triandra Poa labillardierei Poa morrisii Poa poiformis Poa sieberiana Ficinia nodosa Olearia axillaris Austrodanthonia caespitosa Amperea xiphoclada var. xiphoclada Xanthorrhoea australis Xanthorrhoea minor subsp. lutea Pteridium esculentum

#### HERBS AND SHRUBS

Dianella longifolia s.l. Pimelea humilis Bossiaea cinerea Hibbertia fasciculata var. prostrata Hibbertia sericea s.l. Epacris impressa Acacia oxycedrus Acacia paradoxa Acacia longifolia subsp. sophorae Dillwynia glaberrima Dillwynia sericea Leucopogon ericoides Correa reflexa Trachymene composita var. composita Leptospermum myrsinoides

#### LARGER TREES

Acacia melanoxylon Acacia mearnsii Eucalyptus viminalis Eucalyptus viminalis subsp. pryoriana Eucalyptus obliqua

- Kangaroo Grass Common Tussock-grass Soft Tussock-grass Coast Tussock-grass Grey Tussock-grass Knobby Club-sedge Coast Daisy-Bush Common Wallaby-grass Broom Spurge Austral Grass-tree Small Grass-tree Austral Bracken
- Pale Flax-lily Common Rice-flower Showy Bossiaea Bundled Guinea-flower Silky Guinea-flower Common Heath Spike Wattle Hedge Wattle Coast Wattle Smooth Parrot-pea Showy Parrot-pea Pink Beard-heath Common Correa Parsnip Trachymene Heath Tea-tree
- Blackwood Black Wattle Manna Gum Coast Manna-gum Messmate Stringybark

#### Round two engagement

A number of engagement tools were used in round two consultation in order to receive feedback from the community about the draft plan. Feedback related to a variety of different aspects of the plans, but overall there was a high level of support for the works to be undertaken, especially around:

- upgrading play space (with water play being particularly appealing)
- developing an enhanced youth space
- the addition of a multi-generational space with outdoor fitness equipment
- upgraded toilets
- holding more events on site
- improved landscaping.

Key areas that may need to be addressed include:

- design of the skatepark area
- consideration of lighting in the reserve
- ways to enhance perceived safety
- promotion of off-leash dog areas in other locations
- potential to include a flying fox / zip line as part of the play experience
- pathways around the football area
- improved drainage on football field number one.

A summary of feedback obtained from each of these tools follows.

#### Meeting with Council staff

A meeting was held with Council staff on 23 March to seek feedback on the draft design. Feedback was overall very positive. A few amendments were suggested:

- Change granitic surfaces to 'permeable and durable surface' and note that the final detail is to be specified during detailed design in particular for overflow car park
- Change 'solar lighting' to 'sustainable lighting options'
- Change note description around the southern toilet facility to say 'assess facility feasibility in current location, pending potential future expansion or redevelopment'
- Include additional tree planting in spaces to Forest Drive (not space in front of car park).
- Perimeter path is 1.32km (or 1320m)
- Path hierarchy needs to be decided (Council to advise).

#### Meeting with Aquatic Centre

An onsite meeting was held on Monday 11 April with the manager of Pines Forest Aquatic Centre to review the draft plans. The manager was very happy with the proposed plans. She suggested that QR codes are placed on outdoor fitness equipment so that people can be directed to a video to show how equipment is used. She also agreed to seek feedback on how people travel to the Aquatic Centre.

#### Meeting with Pines Football Club

An onsite meeting was held on Monday 11 April with Pines Football Club to review the draft plans. Feedback was as follows:

Space	Details
Football field #1	<ul> <li>Drainage is an issue</li> <li>Want an internal path between fields #1 and #2 so female players don't have to walk on the exterior footpath to access the toilets</li> <li>Need a high fence behind the west goal</li> </ul>
Football field #2	<ul> <li>Need a safe pathway to field #2 so that people of all abilities can get to it</li> <li>Need improved lighting</li> </ul>
Football field #3	• Want a safe fence installed so people of all abilities can play on it
All fields	<ul> <li>Need to check for needles prior to each game</li> <li>Dog excrement is an issue on football fields – requires a significant amount of time to check and pick up prior to a game – need more dog poo bags, bins and signage</li> <li>Some dogs are off leash during soccer matches</li> </ul>
Scoreboard	Scoreboard has power available to run a canteen
Fencing	Would ideally like fields fenced off to prevent vandalism
Trees	Need trees assessed by an arborist
Bins	Need more bins with locks
Events	<ul> <li>Keen to hold a mini World Cup multicultural festival with food, music</li> </ul>
Lighting	Need more lighting around Monterery Reserve
Picnic tables	Delete picnic tables near the scoreboard from the design
Storage	<ul> <li>Need more storage for football – this is not being accommodated in the new pavilion</li> </ul>
Pavilion	• The completion of the pavilion has been pushed out until about August 2023

#### Monterey Reserve Community Event #1

A community event was held at Monterey Reserve on Sunday 24 April. The project team (Council staff and consultants) set up a marquee and engaged with community members about the draft designs. Approximately 60 members of the community were engaged with during the period of the event, including young families through to retirees. Comments were mostly received about holding more events on site, safety and the multi-generational area. Feedback included:

Space	Details
Car parking	More carparks
	Need more carparks - especially on school swim carnivals days
Events	• More Events, Music, food Trucks and Markets in the Reserve
	<ul> <li>Regular Markets at the reserve would be beneficial in raising the profile of the area.</li> </ul>
	<ul> <li>Large empty areas in the Reserve are not being utilised for anything, locals would like to see more of these types of activations or a regular event in that area.</li> </ul>
	Host regular Markets here
	Hold more events
	More Events, Music, Food trucks, Markets
Lighting	• Appreciate the addition of safety aspects like lights in the plan.
	Lighting will create more safety at night
Safety	<ul> <li>Motorbikes in the area (normal and monkey) cause a safety issue, lack of Police intervention (high issue)</li> </ul>
	<ul> <li>Safety concerns about being knocked over by teens on motorbikes.</li> </ul>
	• Motor cyclists make the pace unsafe.
	• Fenced parks are good - they give peace of mind
	• Kids on motorbikes – police do nothing about it.
Multi-generational area	• Multi-Generational areas are a great representation of the ever- changing community of Frankston North.
	• A fitness circuit similar to Beauty Park is wanted
	• Create a track with a variety of exercise equipment along it
	Fitness Circuits aka Beauty Park
Off-leash dog area	Fenced off dog areas needed

Space	Details
Shade	Shade is important
Sound shell	Sound Shell is a waste of money and not used
Toilets	More Toilets
	Need more toilets
Play space	<ul> <li>Giant Hillside – a great big grassy hill where we can roll down on – think Geelong foreshore</li> </ul>
	• We need fenced off areas around play spaces - keep dogs out
Theme park	• Great location for a permanent or temporary Theme Park!
Activation	Need lighting at night to encourage exercise
Aquatic Centre	Create something similar to the Chisolm Pool Style.

## Monterey Reserve Community Event #2

A community event was held at Monterey Reserve on Saturday 28 May. The project team (Council staff and consultants) set up a marquee and engaged with community members about the draft designs. One on one engagements occurred with 18 people. Comments relating to the play space and skate park were most common. A summary of participant's feedback follows:

Space	Details
Skatepark	<ul> <li>Prefer a skatepark with a bowl and ramps for older children (like Sandfield Reserve Skatepark) rather than a pump track</li> </ul>
	Need a bigger envelope for skating
	Would like lighting at the skatepark
	<ul> <li>Need to consider trees in proximity to skate park and issues with leaf litter and slip issues</li> </ul>
	• Skate to provide for a range of skill levels, young children to youth
	Skatepark in Hastings Foreshore is a good precedent
Play space	Would like Aspace play equipment
	<ul> <li>Likes imaginative play, like the castle playspace at Rosebud &amp; Ballam Park &amp; the 'rocket park' in Hawthorn</li> </ul>
	Bells/Auditory/Sound experiences & meditation/quiet area (eggs)
	Dual Flying fox
	Traffic school
	Water play is strongly supported (received multiple requests)
	<ul> <li>Need to consider structures – few kids go on the timber climbing frame at Brompton</li> </ul>
	<ul> <li>Smiths Lane (a new estate in Clyde) was identified as a good playspace</li> </ul>
	Climbing nets requested for older kids
	Provide a tennis hit up wall
	Provide a climbing wall and climbing structures
	Consider a bouncing pillow
Multi-generational space	Support for outdoor fitness equipment in this space
Fitness training	<ul> <li>Consider Obstacle Course/tyres for personal training on grassed area behind aquatic centre</li> </ul>
Events	Hold more events and bring food trucks to the site

Space	Details
Landscaping	Duck pond/yabbies
	More planting
	More planting for frogs and wildlife
	Need a wind break
CAPOS	<ul> <li>Would like Monterey to be included in the CAPOS program for ongoing activation (same as Sandfield Reserve)</li> </ul>
Ping pong table	One request to remove ping pong table
	• Several people like the idea of having a ping pong table
Toilets	Toilets to provide hand towels and have better lighting
	Ensure toilets are accessible for all abilities
Car park	Provide more car parks
	• Widen driveway entrance to park near the public toilets
Dog park	Create an off-leash fenced dog park

# Frankston North Community Centre

Frankston City Council staff members attended a community lunch at Frankston North Community Centre on Wednesday 18 May to speak with users of the facility about the master plan and to seek feedback on the draft designs. Eight participants took part in an in-depth conversation. In general they were pleased with the plans. A suitable skate park was identified as the number one priority. Feedback from participants included:

Space	Details
Skatepark	<ul> <li>Avid skater who lives in the area said he doesn't think the skate facilities proposed are adequate for teenagers (too simple). He believes that the pump track will attract younger kids but there is enough equipment for younger kids proposed. He said he wants more bowls, ramps and rails to keep teenagers interested - he said Sandfield skatepark is a good example.</li> <li>Another person said that it would be good to have options for young and older kids in skatepark</li> <li>Suggestion re lighting at the skatepark and youth area</li> </ul>
Soundshell	<ul> <li>The soundshell is not usable as there's no place for people to get changed, or for performers to wait/store things, not graded right for amphitheatre.</li> </ul>
Soccer pavilion	<ul> <li>More viewing in front of soccer pavilion (this could be addressed with pavilion upgrades</li> </ul>
Car parking	More disabled parking needed at overflow and southern car park
Dog amenities	Need more dog amenities, i.e. water taps and bins

### What Bus consultation

A Youth Hangout BBQ was held on Tuesday 17 May to engage with young people to hear their ideas about the master plan; specifically the youth area. The general consensus was that the upgrade to Monterery Reserve will provide a lot more opportunity and different types of activities. 12 young people attended this session. Feedback included:

Space	Details
Skatepark	• The need for a skate park with drop in bowls, railing and ramps as well as scooter facilities. A good example is the Skatepark behind Parq Frankston. It's good to have a canteen nearby.
Remote controlled cars and planes	<ul> <li>Open grassed area around sound shell often used by RC (Remote Control) cars and planes and their users. If this space is being used they sometimes use the Soccer Pavilion car park for this purpose. Feel that if the new pump track / skate wasn't being used they might also use this space for RC's.</li> </ul>
Multi-use court	Want to know if a fence will be constructed to contain balls within that space
Paths	Access paths to playspace and youth space are very important
	Sealed paths are needed for roller skaters
Toilets	Want a unisex toilet
Multi-generational space	<ul> <li>Like the idea of outdoor fitness equipment in the multi-generational space</li> </ul>
Dog facilities	<ul> <li>Recognise that soccer field #2 is primarily used by dog walkers and that conflicts can occur</li> </ul>
Seating	Support for more benches and picnic tables
Landscaping	Retain existing trees and plant more trees along the path

# Monterey Secondary College - Staff & Students

The teacher in charge of the Student Representative Council (SRC) presented the draft plans to students to seek their feedback on the draft design for Monterery Reserve. Nine young people provided their input. In general, there was strong support the design and some excitement about the transformation of Monterery Reserve. They particularly liked the fact that there was something for all age groups. Feedback included:

Space	Details
Multi-generational space	<ul> <li>Like the fact that the outdoor fitness equipment provides something for older people and children too</li> </ul>
Landscaping	Plant lots of trees
Public art	Install some sculptures
Play space	Develop a music play area
	Some of the play equipment could be made safer
	Concerned about the stability of some of the equipment
	• Support water play / water park (2)
	Kids will enjoy the play equipment
	Install a zip line
Dogs	• There should be a designated dog park/play area (2)
Shade	Like that more shade will be provided
Seating	Like that more seating will be provided.
Ping pong table	<ul> <li>Like the ping pong table, but think families should bring their own bats and balls</li> </ul>
Youth space	<ul> <li>Support the need for young people to have a space to relax and get away from kids and adults.</li> </ul>
Drinking water	Provide more drinking water

### Council website and vision board

Information was placed on the Engage Frankston! Website on 20 April 2022 to seek feedback from the community. The consultation period closed on 29 May 2022. In terms of analytics, the following was recorded:

- 1,512 views
- 1,133 visits
- 1,058 visitors

- 50 contributions
- 43 contributors
- 9 followers

Just under 50% of all comments received related to developing a skate park suitable for all ages and skill levels, but particularly for teenagers. Play space upgrades and safety concerns were also identified as important by participants. Comments included:

Space	Details	
Skatepark	1.	More skate facilities targeted at older teens is required in addition to the pump track
	2.	Build a proper skate park
	3.	Add a skate park with ramps & built in pipes, jumps& more for an older age bracket
	4.	Develop a full skate park with bowl. Ramps etc. kids from kinder age to teens (even adults!) will use and love!!
	5.	Develop a more traditional skate park with ramps and a bowl, a pump track won't allow kids to do tricks.
	6.	Construct a proper skate park
	7.	proper skate park would be a wonderful assets and kick teens out of doing things they shouldn't
	8.	Include adequate skate ramps and a bowl to engage teens.
	9.	Give the older kids a bowl and proper skate park!
	10.	Definitely need a skate park make over for older kids
	11.	There needs to be better skate facilities for older kids and young adults (and anybody else who skates). We need more things for this group.
	12.	A real upgraded skatepark would be ideal. Northcote Plaza street and bowl sections are a great example of a good implementation.
	13.	Skate park big enough for BMX and skate boards
	14.	Upgrade the skatepark, add shade, and a community youth hub for the 12-25 year olds.
	15.	Develop a new skate park to keep children occupied with a safe activity
	16.	No skater has ever preferred a circuit track. Ask the kids who will

Space	Details	
		actually use it. Needs a proper skatepark or plaza.
	17.	Include a decent skate park for older kids and teens. They are so bored and causing trouble, please give them something to do.
	18.	Skate park for teenagers with some challenging slopes to keep them occupied and off the streets
	19.	A better skatepark with more features including a bowl, ramps and rails - suitable for multiple users including inline and quad skaters.
	20.	A better skate park that can be use for rollerblading, figure skating (on wheels), and kids scooter.
	21.	Build a skatepark that appeals to teenagers so they are occupied and have their own space. Good for their exercise too. Bowl & ramps required
	22.	Skatepark needs to be tailored for teenagers. Pump park is for little kids not teenagers. Needs a bowl, ramps and timed lighting for teens
	23.	The current skatepark is already bad, why make it worse? Every other suburb in this council has adequate skate facilities.
	24.	The pump Park is not satisfactory for teenagers. Small children already have three playground, the skate park needs to be adequate.
Playspace	1.	A flying fox rather than a tee pee
	2.	Ensure there is some equipment shaded during summer and playground challenging but safe for toddlers
	3.	Zip line for kids
	4.	Not a huge fan of the wooden teepee or the games tables. Would like to see a flying fox
	5.	Consider children's water play area if not incorporated into Pines Aquatic Centre planned upgrades
	6.	Needs an innovative playground for toddlers and young families and a BBQ next to it
	7.	Large scale climbing frame. See Casey and Clyde playgrounds
Safety	1.	Security cameras
	2.	Have security guards patrol the park at night
	3.	Need more lighting
	4.	Lighting is crucial and CCTV safety.
	5.	Better night lighting

Space	Details	
	6.	CCTV cameras
Aquatic centre	1.	Cover pool for all year use
	2.	Need more car parks near the pool. Roads blocked up when swim carnivals on and parents park everywhere
	3.	Adequate car parking for pines pool school carnival days,
Events	1.	Space needs to be designed so it can comfortably accommodate community events, youth concerts & fairs. This space is the heart of the North.
	2.	Park needs to be used a lot more. Get local events and talent to amphitheatre.
	3.	More events
Paths	1.	Really like the perimeter paths!
	2.	Parallel young kids scooter/ bike paths to main paths where possible with fun gradients, gentle banks, slopes, obstacles, ramps, etc.
	3.	Recommend making the perimeter trail granitic sand. It's the preferred surface for walking/running, is more natural and discourages fast cycling
Sound shell	1.	Weather-proof and encourage community engagement with the sound shell. Maybe concerts, community days?
	2.	Improve sound shell
	3.	Area for people and chairs and tables and bbq down at the soundshell
Multigenerational	1.	Outdoor exercise park
space	2.	Add adult/young adult outdoor gym facilities.
Toilets	1.	Concern that people take drugs in the public toilets. Make it an electric one that has a timer and a self-wash system
	2.	Put in another lot of accessible toilets down near the soundshell
Biodiversity	1.	Use indigenous and native plants to help local biodiversity
Bins	1.	More bins needed around the soccer pitches on the new pathways
Car parking	1.	Need more carparks
Dog area	1.	Provide an enclosed dog area
Fencing	1.	Consider a partial fence – to protect from local hoon motorcyclists on the grassed areas

Space	Details
Firepit	1. Fire pit for winter to sit around and chill
Public art	1. Graffiti wall
Youth space	1. Make it more appealing for the overs 10s.



Disclaimer The information contained in this report is intended for the specific use of the within named party to which it is addressed only. All recommendations by Bricolage Design & Associates are based on information provided by or on behalf of the client and Bricolage Design & Associates have relied on such information being correct at the time this report is prepared. Bricolage Design shall take no responsibility for any loss or damage caused to the Bricolage Design client or to any third party whether direct or consequential as a result of or in any way arising from any unauthorised use of this report or any recommendations contained within.

Report Date: June 2022



#