# **Engagement Report – Asset Management Policy**



#### **Project Overview**

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As part of the Council's Asset Management Framework, Council's Asset Management Policy is reviewed every 4 years. The existing Policy was adopted by Council on 22 July 2019. As part of the review process, we ran consultation activities between 19 July and 16 August 2023 to hear from the community about our approach to Asset Management.

#### **Engagement purpose**

Council wanted to hear from the community about the Policy and whether we have got it right and if anything was missing. In particular, we were keen to hear:

- If they believe that implementing this Policy will enable Council to achieve the asset management objectives
- Whether the draft Principles resonate with them and their expectations of how Council will make its asset management decisions
- If there is anything we haven't included that will guide the long-term sustainable management of Council's asset portfolio

### **Quick Engagement Stats**

- The Asset Management Policy Engage Frankston page was viewed 103 times with 16 people downloading the draft policy, 7 providing a response and 4 choosing to follow the project for updates.
- 4 of 7 respondents believe that implementing this Policy will enable Council to achieve the asset management objectives.
- 6 of 7 respondents felt that the principles resonated with them and their expectations of how Council will make its asset management decisions.

### **Summary of Outcomes**

Council received a total of 7 responses. The feedback provided was very generalised, which can be summarised as follows:

- concern around the lack of ongoing maintenance following council projects
- prioritise resources on maintenance of roads and footpaths
- there is a need to start again on the objectives and then adjust the policy to suit
- the draft policy does get it right. It is comprehensive, thorough, and clearly articulated
- concern around maintenance of council owned buildings and the streetscapes around our FMAC

No changes to the policy have been made based on the results of the engage consultation as most feedback is around maintenance standards and the policy covers these areas adequately in the objectives outlined in the policy.

Minor administrative changes have been made to the policy based on internal feedback.

### **Community Consultation Process**

#### Online engagement

The Engage Frankston page was promoted via email to 452 Engage Frankston subscribers with a registered interest in Council business and finance, Parks and Recreation and local areas. We also sent it to Mini Frankston City members in our monthly newsletter to 600 members.

## **Recommendations & Next Steps**

Council to endorse the Asset Management Policy on 11 September 2023.

Council will review it Asset Management Strategy within the next 12 months of the Asset Management Policy being endorsed.