

Frankston City Council **Monterey Reserve**

*Community & Stakeholder
Engagement Report*

December 2021





Prepared By

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On behalf of



Monterey Reserve Master Plan

Community Engagement Report

Summary

Tools used

A variety of tools were used to engage with the Frankston North community in order to prepare a new master plan for Monterey Reserve. These tools included:

- Online engagement on Frankston City Council's HIVE website page:
 - survey – 96 responses (also advertised via posters with QR codes and hard copies available in key locations)
 - map - 7 participants and 23 sites marked
 - ideas wall – 6 participants and 10 ideas
- Online workshops with Council staff (9 participants across 3 sessions)
- Online workshops with user groups (34 participants across 8 sessions)
 - Frankston North Community House
 - Age Friendly Frankston Ambassadors
 - Frankston City Disability Access and Inclusion Committee (including additional follow up by one member)
 - Pines Football Club (2 sessions)
 - Flyers Swim Team
 - Peninsula Leisure
 - Monterey Secondary College
- Phone call with local resident (1)
- Written submission from local resident (1)
- Postcard drop for neighbouring residents (7)

Key themes emerging from engagement

Aspects of the reserve that members of the community particularly like include the availability of a large amount of open space. They also said that they like the fact that the reserve is easy to get to from their homes. The playground, aquatic centre and BBQ / picnic area are highly valued too. Least liked aspects of the reserve are the toilets, the skate / scooter area, the lack of things for all ages and the lighting (or lack of lighting)

Community members and stakeholders identified a broad range of potential improvements to Monterey Reserve. The most popular answers included an upgrade to both the play space and the skate park; upgrade of paths and development of running / walking / fitness circuits; more shelter; improved maintenance; improved lighting; upgraded toilets; greater clarity of and improvements to off-leash dog area; improved landscaping; improved safety; more seating; and the development of water play opportunities.

These suggestions can be broadly categorised into 17 key areas, as follows (noting that more details follow):

1. Access and inclusion – sealed accessible paths, ramps, accessible toilets, unisex toilets, designated disabled car parking, accessible park infrastructure, use of universal design principles

2. Activation of the site, e.g. events, festivals, bands, markets, tours by First Nations people, school performances, bocce, tables with chess boards, relocation of sound shell, partner with Frankston North Community Centre, Council's Youth Team

3. Aquatic Facility upgrade (as per plans), heating of water, water play features, large water slide, more shade

4. Business opportunities, e.g. bottle recycling, space for coffee vans

5. Children's activities, e.g. play space upgrade, water play area

6. Fenced dog off-leash area – to provide a designated space for exercising dogs safely off leash and to stop dogs from being exercised on football fields

7. Fitness training – running track with distance markers and open space area near Aquatic Centre for dryland training

8. Football (soccer) pavilion upgrade and lighting (as per plans), irrigation on junior field (for and against), poor drainage on Pitch #1 and junior field, electronic scoreboard, all-weather artificial pitch on junior field (not enough space), more seats and shade

9. Landscaping improvements - more shade, more trees, tree succession planning, a pond, a relaxing zen garden and a regular maintenance plan

10. Outdoor fitness equipment – for use by all ages (especially older adults), located close to the aquatic centre for fitness training opportunities

11. Parking – additional spaces on and around the site (especially for events), formalisation of overflow car park, opening up of locked car park near football fields, taxi drop off space, accessible parking, widen entrance to Forest Drive car park

12. Park infrastructure, e.g. bins, BBQs (including for larger family groups), drinking water, picnic tables, seats, public art and shelter (including for those who want to work at home and school groups)

13. Pathways – sealed, wider, solar lighting, better connections within the site and to the site from Nat's Track (at Eric Bell Reserve and local residents' homes)

14. Safety / security improvements through CPTED principles, CCTV cameras, greater activation, safe pedestrian crossings to the reserve and lighting

15. Signage and wayfinding – arrival signage, improved wayfinding, 'trail head' maps pointing out features of the reserve, Braille, use of QR codes where more information is needed, signage that states number of steps or minutes to key features

16. Transport – improve public transport options to the site, improve prominence of bus stop

17. Youth activities, e.g. pump track development / skate park upgrade, seats and shade, half basketball / netball court, ninja equipment / parcour course

Details of engagement sessions undertaken

Wendy Glover, Youth Services, City of Frankston

Monday 20 September 2021 at 10am online

Topic	Details
Youth services at Monterey Reserve	<ul style="list-style-type: none">• The What's Bus visits Monterey Reserve approximately once per month so that youth workers can engage with young people at the park. It generally parks either near the cricket nets or near the skate park• Could consider establishing some form of youth hub at the site (similar to that proposed in Carrum Downs) or have a shipping container or pop-up facility on site that is used as a youth hub and staffed by youth workers• Youth team run various programs for young people including skate competitions
Youth use of the space	<ul style="list-style-type: none">• Observation is that the skate park is not used extensively, primarily because of its linear design.• Some girls skate, but a higher number ride scooters• Girls tend to sit in groups and talk to their friends
Youth demographics	<ul style="list-style-type: none">• Observations indicate that the reserve is used primarily by young people who are under 15 years of age (those over 15 are usually out seeking work to support their family).• Household sizes in Frankston North can be quite large• Frankston North is a low socio-economic area• From a multi-cultural perspective, there are a number of Aboriginal and Islander young people using the site, and also a growing number of young people from African and Asian nations
Infrastructure	<ul style="list-style-type: none">• Toilets and shelters in the reserve are good
Events	<ul style="list-style-type: none">• There are several events that occur at the site, including a market occasionally
Potential opportunities for young people at the Reserve	<ul style="list-style-type: none">• Pump track• Spiderweb climbing structure• Ninja course• Fitness space• Giant chess board• Outdoor table tennis (although wind could be an issue)• 4 square court• Programs

Council staff workshop

Participants: Amy Henson, Chris Disseldorp, Brad Sly, Liz Orlov, Karen M, Allan W, Steve Perumal

Wednesday 21 September 2021 at 10.30am online

Topic	Details
Football (soccer) facilities	<ul style="list-style-type: none"> • New pavilion currently under construction – old pavilion was in poor condition and may have inhibited growth of the club • Blue stone toilet block near new pavilion is likely to be removed once new pavilion is operational • Council is planning on installing chain mesh plastic fencing around the soccer field area – still determining how much of the fence line to replace and to what height. Fence needs to be able to completely enclose the main field on game day as the club charges entry fees to spectators • Club is keen to install an electronic scoreboard • Junior pitch is currently not irrigated and doesn't have suitable drainage – consider irrigation of this space • Junior participation may be able to be enhanced through provision of new facilities • The soccer area is partially owned by State Government and partially owned by Frankston City Council
Pines Aquatic Centre	<ul style="list-style-type: none"> • The Pines Aquatic Centre Master Plan (Option 3) has been endorsed by Council. • Better linkages need to be provided through the reserve to the aquatic centre, including from car parks (there are 40 swimming carnivals hosted annually) • Friday evening free sausage sizzle attracts over 1000 people – potential opportunity for engagement for draft plan • Aquatic season extension is being considered beyond November to March • Fly Swimming Club need to be consulted with • A changing places toilet facility is proposed for the aquatic centre
Fitness training	<ul style="list-style-type: none"> • AFL football, netball and cricket clubs located at Eric Bell Reserve use Monterey Reserve for off-season training, e.g. swimming. The addition of a running track and outdoor fitness equipment is likely to be well received.
Connections	<ul style="list-style-type: none"> • Consider how Eric Bell Reserve could be connected to Monterey Reserve, e.g. Nat's Track and Skye Road connections
Lighting	<ul style="list-style-type: none"> • Council's lighting plan has just been endorsed by Frankston City Council • Better lighting is required through the site
Wayfinding	<ul style="list-style-type: none"> • Wayfinding signage around the reserve needs to be improved
Events	<ul style="list-style-type: none"> • Power around the sound shell area would enhance the ability to run events in that space, e.g. markets
Safety and security	<ul style="list-style-type: none"> • Need to utilise CPTED principles in the design • There has been some anti-social behaviour in the northern section of the site and there has been an issue with syringes in the past
Paths	<ul style="list-style-type: none"> • There is huge demand for walking at the reserve • There is demand for a running track around the perimeter

Topic	Details
Accessibility	<ul style="list-style-type: none"> • Accessible, sealed pathways are important • Consideration needs to be given to providing accessible pathways from the car park and bus stop to every part of the reserve • Need a pathway through dog off leash area • Need to highlight accessible parking locations • Need wheelchair accessible picnic tables and drinking fountains • Some seats should have arm rests • Need to ensure that information provided by Council promotes accessible and inclusive spaces • Universal design is important
Playspace	<ul style="list-style-type: none"> • Consideration should be given to fencing play space • A smooth rubber surface should be provided, rather than bark chips, to improve accessibility • Intergenerational all ages play needs to be provided • There should be some sensory areas within the upgraded play space
Seating	<ul style="list-style-type: none"> • Seating and shelter are needed
Landscaping	<ul style="list-style-type: none"> • There is currently no theme in relation to plantings on site • Can't use herbicides within 5m of play spaces • Hard edging needs to be considered for brush cutting • Need to consider succession planning for trees so that there are trees of various ages at all times • Need to ensure that trees aren't planted too close to infrastructure and fence lines
Parking	<ul style="list-style-type: none"> • Bus drivers park around the reserve while swimming carnivals are held – need to consider bus parking
Collaborations	<ul style="list-style-type: none"> • Consider collaborating with Frankston North Community Centre

Ken Liddicoat, Coordinator Community Development Projects, Frankston City Council

Monday 11 October 2021 at 11.00am online

Topic	Details
Nat's Track	<ul style="list-style-type: none">• Ken is responsible for the upgrade of Nat's Track, which commemorates the murder of a 17 year old school girl, Natalie Russell, 28 years ago• The aim of the upgrade is to provide a safe walking track that is well utilised by the community• The track will be resealed and solar lights will be installed at each end (may need to be on a timer)• The track runs from Skye Road, between National Golf Club and Peninsula Kingston Golf Club, past Monterey Secondary College to Eric Bell Reserve• Land on which the track is constructed is owned by Peninsula Kingston Golf Club at the southern end with a small section in the northern end owned by National Golf Club• The track is 1.8m wide and is fenced along each side (the National Golf Club section of fence will be upgraded soon)• A gate will be installed at the Eric Bell Reserve end and then consideration needs to be given to where the path goes to from there – most likely on a 45 degree angle to the east side of the netball courts• Landscaping works are occurring at the southern end of the track (at Skye Road) and will include a new sign and a sculpture of a school bag with 17 daisies in it• Various sculptures and planter boxes are situated along the length of the track• There are CCTV cameras at each end of the track but no track counters• The track is well utilised by dog walkers and presumably some students use the track to access Monterey Secondary College• Students from Monterey Secondary College have been involved in the upgrade and have worked with 'Our Place'. They will plant trees and shrubs along the track.• Monterey Secondary College students use the track as part of their running loop (i.e. Nat's Track > Skye Road > Frankston-Dandenong Rd > Forest Drive)• Could extend the artistic theme into Eric Bell Reserve and on to Monterey Reserve, e.g. sculpture trail• Opportunities for interpretive signage and trivia questions along the track, possibly using QR codes• Not sure when works will be complete, but there will be a photo shoot at the southern end of the track on 15 November (prior to the end of the Mayor's term on 18 November)

Age Friendly Frankston Ambassadors

Participants: Liz Orlov, Lynne, Christine, Liz, Anne, Abraham, Giselle, Andrew, Brian and Jane

Tuesday 12 October 2021 at 11.00am online

Topic	Details
Shelter and shade	<ul style="list-style-type: none"> Need more purpose-built shelter and shade able to cater for school groups and people working from 'home' to use
Paths	<ul style="list-style-type: none"> Need more paths that are level and accessible for all abilities Footpaths should be paved Provide a trail experience through the reserve with a specific start and end point
Safety	<ul style="list-style-type: none"> Focus on making sure that people feel safe and connected at the site
Usage	<ul style="list-style-type: none"> The reserve appears to be very busy The reserve currently appears to be designed for use by young people, not older people
Landscaping	<ul style="list-style-type: none"> The site needs more trees and green area like George Pentland gardens Provide quiet spots for reflection and enjoying nature, potentially including a lake for ducks with seating around it
Off leash dog area	<ul style="list-style-type: none"> Consider fencing the off-leash dog area
Accessibility	<ul style="list-style-type: none"> Utilise universal design principles Ensure that seats are installed at the appropriate height
Lighting	<ul style="list-style-type: none"> Needs safety lighting improvements for passive recreational activities, e.g. walking Could consider solar lights at dusk on pathways
Seating	<ul style="list-style-type: none"> Need lots of seating with shelter Provide seats with backs located near disabled car parks
Picnic tables	<ul style="list-style-type: none"> Don't install picnic tables that require you to climb over a bench seat
Pedestrian crossing	<ul style="list-style-type: none"> Consider developing a safe pedestrian crossing into the site
Skate facility	<ul style="list-style-type: none"> Upgrade the skate facilities
Junior soccer pitch	<ul style="list-style-type: none"> Install irrigation on the junior soccer pitch to improve the playing surface
Other activities	<ul style="list-style-type: none"> Consider installation of a bocce court (balls could be stored in an onsite container or participants could bring their own) Develop a large snakes and ladders game on the ground (like at a park in Bentleigh) Consider chess boards on tables in a quiet area away from the play space and away from dogs
Events	<ul style="list-style-type: none"> Would like to see an annual Monterey Festival onsite, incorporating music for all ages in the sound shell
First nations people	<ul style="list-style-type: none"> Provide opportunities for first nations people to run guided educational tours of the site

Frankston City Disability Access and Inclusion Committee

Participants: Karen McMahon, Emma Jane, Kerrie, Dee Davey, Robin Fergusson, Diane, Henryk, Taffi and Esther

Tuesday 12 October 2021 at 6.30pm online

Topic	Details
Shade	<ul style="list-style-type: none"> • Reserve needs plenty of shade
Lighting	<ul style="list-style-type: none"> • Needs lighting • Consider solar lighting
Safety	<ul style="list-style-type: none"> • Need to design the space so that people feel safe, i.e. good sight lines
Wayfinding	<ul style="list-style-type: none"> • Need to incorporate Braille onto wayfinding signs • There should be QR codes that provide information about the closest defibrillator and about emergency services / information
Seeing eye dogs	<ul style="list-style-type: none"> • Need to ensure that the environment is safe for seeing eye dogs – space to exercise, drinking water
Parking	<ul style="list-style-type: none"> • There needs to be an easily accessible drop off point for taxis • Parking needs to be provided close to the park entrance • Accessible parking needs to be provided for people who drive to the site. These parking bays need to be wide and flat. Preference is for parking bays like those provided at the library – yellow stripey bits, rather than bollards. • Need someone to ‘police’ the accessible car parks so that people without disabilities do not park in these spaces
Paths	<ul style="list-style-type: none"> • Paths need to be smooth and wide and connect to key locations within the park (e.g. playspace), starting from the car parking area • A good example of paths is found at Eliza Heights
Toilets	<ul style="list-style-type: none"> • Accessible toilets are required
Play	<ul style="list-style-type: none"> • Play spaces need to be accessible • Play equipment needs to enable everyone regardless of ability to play together • Provide more play options, particularly for larger groups
Picnic tables	<ul style="list-style-type: none"> • Picnic tables need to be accessible for people with wheelchairs and not be designed so people have to climb over the seat • There needs to be shade over picnic tables
Seating	<ul style="list-style-type: none"> • Seating needs to be accessible for people in wheelchairs • Place some seats in the shade so people have the option of sitting in sun or shade
Drinking fountains	<ul style="list-style-type: none"> • Accessible drinking fountains need to be provided
Off leash dog area	<ul style="list-style-type: none"> • Opportunity to provide dog obedience classes at the site if fenced • By stating that one area is off lead, and not having fences, people will automatically think that the whole site is dog off-leash • If a fenced dog area is provided, it needs to include drinking water and dog poo bags within the fenced area
Bins	<ul style="list-style-type: none"> • There needs to be plenty of bins available, particularly near picnic areas
Landscaping	<ul style="list-style-type: none"> • Carefully select the trees to plant on site so that they don’t drop leaves, branches or debris on the path (which can then make it

Topic	Details
	inaccessible for people in wheelchairs)

Pines Football (Soccer) Club

Participants: Satish Maniam (Secretary) and Patrick Duffy (Events Manager)

20/10/21 at 10am (online).

Topic	Details
History of Soccer Club	<ul style="list-style-type: none"> Club was established in the 1960's
Soccer teams	<ul style="list-style-type: none"> All abilities men's, junior boys and junior girls teams Men's senior team (made up primarily of players from Australia, Fiji, Africa and China) Men's reserves team Social team 8 a-side team Multicultural African based team over 35's team (mostly ex-pat South Americans) over 55's team (mostly ex-pat South Americans) no junior teams but hoping to establish junior boys and girls teams in 2022 no women's senior team Used to share facilities with Southern United MPL women's team but due to lack of lighting at Monterey Boulevard between pitch 1 and 2, the team relocated from the reserve.
Usage of soccer pitches	<ul style="list-style-type: none"> Pitch number one is the majority of time for competitions and matches. Pitch number two is used primarily for training and tournaments, and if a junior team is established, it will use this area Up to 1,000 spectators may watch a match Mondays – social soccer; 8 a-side soccer; African outreach group Tuesdays – senior men's training; senior reserves training; Soccer Clinic with Melbourne Victory Wednesdays – social soccer and 8 a-side soccer Thursdays Fridays – senior's games; reserves games Saturdays – All abilities teams in the morning; potentially senior's games; potentially reserves games Sundays – over 35's; over 55's
Soccer pavilion	<ul style="list-style-type: none"> Pavilion is mostly used by members, hiring will go through Council approval, not subleased Darts league use pavilion on Wednesdays and Fridays - all social members A Spanish senior's group has requested to use the pavilion on Mondays and Wednesdays from 10am-2pm The new soccer pavilion (which is currently under construction) should be completed by around May 2022. It will include female friendly change rooms. The toilets will be open to the general public during the day and it is expected that Council will close them each night around 6pm.
Soccer pitch condition	<ul style="list-style-type: none"> Pitch 1 has drainage issues (see follow up email from Garry Woolard) near dog off lead area but overall good condition Junior pitch in good condition- irrigation not a priority as juniors primarily play on pitch number two

Topic	Details
Lighting at soccer ground	<ul style="list-style-type: none"> Pitch 1 has bare minimum lighting, which restricts the ability to hold events / matches in the evening Funding application is being submitted to State Government for improved lighting. This will be installed as soon as possible should funding be received.
Events at soccer ground	<ul style="list-style-type: none"> Occasionally host football carnival fundraiser for Frankston hospital- 5,000-6,000 people attend Previous events include Bushfire relief, open air cinema and carols by candlelight The site has also been used as a Covid testing centre
Dog off leash area	<ul style="list-style-type: none"> Dog off lead area can issues because the area is not fenced and people walk their dogs on the soccer pitches and not everyone cleans up after their dog. Club would like to see the off-leash area fenced.
Old bluestone toilet area	<ul style="list-style-type: none"> The club would like to see the area near blue stone toilets demolished and replaced with picnic area. They believe that tea and coffee could be supplied from scoreboard
Signage and wayfinding	<ul style="list-style-type: none"> Better wayfinding signage around the reserve is required – so that reserve users are aware of the facilities available (one club member was unaware that there was a pool on site for example). A map in the picnic area showing the full layout of the reserve would be useful. A welcome / arrival sign is also required
Pathways	<ul style="list-style-type: none"> Club members would like to see paths connecting all of the key features of the reserve
Landscaping	<ul style="list-style-type: none"> Improved landscaping is desired by club members.
Linkages	<ul style="list-style-type: none"> Club members feel that the park is split in two and would like to see a more seamless integration of north and south. They feel that the trees to the south of the soccer facilities are creating a barrier.
Car parking	<ul style="list-style-type: none"> Off street and on street car parking is usually adequate Overflow dirt car park is not used. This area could be redeveloped.
Recycle bottle system	<ul style="list-style-type: none"> In the future, the State government will introduce a bottle recycling scheme whereby people can bring their empty bottles to the site in return for cash. The exact location of this structure on site needs to be determined.
Shade	<ul style="list-style-type: none"> The veranda on the pavilion provides shade and protection from inclement weather The spectator shelter between pitches one and two also provides some shade For large events, the club puts up a marquee for cover Some additional shade on the northern boundary of pitch number two would be useful.
Seating	<ul style="list-style-type: none"> Installation of bench seats under trees on the eastern side of pitch number one would be ideal and help to create a family atmosphere. People usually happy to bring their own chairs if watching soccer on pitch number two. Benches are not required alongside pitch number two.

Email from Kerrie Sculac, a member of the Access and Inclusion Committee

21/10/21 (also photos)

Topic	Details
Entrance / car park	<ul style="list-style-type: none"> Entrance to Forest Drive car park is very narrow and would be difficult for a wheelchair taxi/motor vehicle to navigate in and out of the car park. The line markers in the car park are extremely faded, I only noted 1 accessible car park with the symbol extremely faded on the asphalt. Ideally, the accessible park/parks should have a clear sign post, as well as the painted symbol on the asphalt. Consider extending the car park to also be situated to the left of the Forest Drive entry.
Paths	<ul style="list-style-type: none"> Clear and stable pathways are extremely important to people with disabilities, and I noticed some of the pathways were great because they were wide and flat concrete, but some finished short of the amenities, such as the sound shell and platform. Some of the gravel pathways have pot-holes, hence, water sits in them and some pathways look like they were man made through the grassed areas.
Open space	<ul style="list-style-type: none"> There was a lot of open space which is a positive.
Toilets	<ul style="list-style-type: none"> I did not use the toilets, but they looked very old from the outside and in need of a full replacement.
Signage	<ul style="list-style-type: none"> The signage for Council points of interest are weathered and a larger print would be better.
Bins	<ul style="list-style-type: none"> The Council bins were over-flowing and it would be helpful for there to be more of them in different places and emptied more frequently.
Fences	<ul style="list-style-type: none"> Consider fenced areas.
Play spaces	<ul style="list-style-type: none"> Update to children's playground needed.
Seating	<ul style="list-style-type: none"> Need more bench seats in the reserve close to amenities, like the ½ basketball court, remembering space for wheelchairs beside the seats.
Shade	<ul style="list-style-type: none"> More shaded areas needed whilst keeping the park "open" and safe.
Landscaping	<ul style="list-style-type: none"> I liked the low square garden beds in the picnic area.
Security	<ul style="list-style-type: none"> Consider CCTV.

Positive Ageing Action Plan Community Feedback – Summary Report

Frankston City Council developed a survey in 2020, based on the WHO's Age Friendly Cities Framework, to gain insight into a range of areas relating to positive ageing at a local level. Of the 305 respondents, 10 listed Frankston North as their place of residence. This low response rate for Frankston North has prompted Council to recognise that further engagement with Frankston North residents is necessary to ensure the Positive Ageing Action Plan addresses their needs.

Just over half of all survey respondents visit parks, gardens and reserves daily or weekly and 8% never do so. Whilst none of the responses specifically identified Monterey Reserve, there are a number of factors listed in this report that should be considered in order to ensure the reserve is visited regularly by older adults. These factors include:

- Rest areas with comfortable chairs
- Sufficient access to public toilets
- Low gradient, non-slip footpaths and surfaces
- Accessible car parking
- Stairs or steps that are not too high nor too steep
- Railings on stairs
- Ramps
- Adequate signage
- More events for older people
- Activities that enable connections with neighbours
- Public transport
- Monitoring of anti-social behaviour
- Improved perception of safety
- Space for walking dogs
- Cleaning up of rubbish
- Drinking fountains.

Kevin Taylor Pines Football Club –

Phone interview on 4/11/21 at 12.30pm

Topic	Details
Off-leash dog area	<ul style="list-style-type: none"> Off-leash dog area needs to be relocated as it's not appropriate to have dogs on the pitches
Pitch fencing	<ul style="list-style-type: none"> Have to keep the soccer pitches fenced to keep people from riding motorbikes on it and destroying the surface
Overflow car park	<ul style="list-style-type: none"> The overflow car park area is not use – it could be repurposed for something else
Teams	<ul style="list-style-type: none"> Men's seniors and reserves All abilities juniors and seniors Over 35's and Over 55's Bayside Social Soccer
Capacity	<ul style="list-style-type: none"> Hard to grow the club (e.g. establish junior competition) whilst lighting is sub-standard – especially on pitch two
Lighting	<ul style="list-style-type: none"> Lighting across the football fields is poor (too low, too sparse and not high enough lux) and needs to be upgraded
Security lighting	<ul style="list-style-type: none"> It is very dark near the blue stone toilet area. In the past, female players have reported that they felt unsafe in this area.
Drainage	<ul style="list-style-type: none"> Drainage is an issue on pitch number one on the northern boundary
Irrigation system	<ul style="list-style-type: none"> Irrigation is generally quite good
Storage	<ul style="list-style-type: none"> Consider constructing additional storage on site (e.g. onto spectator stand or in the area of the blue stone toilet block) for portable goals (currently have to chain them to the fence)
Scoreboards	<ul style="list-style-type: none"> Club is currently in the process of upgrading the scoreboard
Pavilion	<ul style="list-style-type: none"> Looking forward to development of new pavilion but concerned that toilets are a long way away for people on the second pitch to access
Junior pitch	<ul style="list-style-type: none"> Junior pitch could be redeveloped as an all-weather artificial pitch with lighting for wheelchair and blind football (Glen Eira and Doveton offer this) if there is sufficient space. Would need to be fenced at Lehmann Cres end. Would need access pathways from car park and new pavilion.

Flyers Swim Team - Tim Wallace (President) and Rachel Smart (Coach)

Online workshop on 4/11/21 at 1pm

Topic	Details
Flyers Swim Team	<ul style="list-style-type: none"> Flyer's Swim Team is based in City of Frankston and Mornington Shire. Team holds some of its activities at Pines during summer months and is based at PARC for the remainder of the year Fitness and competitive squads primarily occur at PARC, but Flyers would like to use Pines Aquatic Centre more regularly for these activities Approximately 130 children aged 9-16 years of age in Frankston 65% of participants are girls 5 squads – from fitness to competitive level 1 coach and 3-4 assistant coaches The Team holds 3 meets at Pines each year – 2 qualifying meets which attract 100-150 participants and 1 introductory meet which attracts 250 participants
Other swimming clubs	<ul style="list-style-type: none"> Other swimming clubs based at Pines include: Masters Swimming Club – which has 1-2 sessions each week Triathlon Group – which has 1-2 sessions each week
Hours of operation	<ul style="list-style-type: none"> 6am – 7pm during the season Closed over winter
Open space to north of aquatic centre	<ul style="list-style-type: none"> Flyers Swim Team uses the open space area to the north of the aquatic centre for dryland training and warm-ups, e.g. running, foam rolling, etc. This area should be retained for this purpose. Consider installation of a double gate at north end of car park that can be opened for carnivals etc. use space in park to gather before moving into aquatic centre
Pathways	<ul style="list-style-type: none"> Path on northern end of the pool boundary ends abruptly and is not easily accessible to people with all abilities due to the step (not a smooth transition) Need a path around the pool in both directions Paths around the reserve are too narrow (1m wide) and tend to retain water after rain – need to be upgraded and widened Develop a path that goes around the perimeter of the whole reserve for walking / running Provide better path network and wayfinding signage to connect with northern end of reserve
Pool fence	<ul style="list-style-type: none"> Would like to be able to open the northern fence onto the grassed area for activities such as carnivals
Car parking	<ul style="list-style-type: none"> Most swimmers travel to the Reserve by car Car parking is limited when carnivals and meets are on Could better utilise other car parks in the reserve by providing information and signage in the pool car park of the other car parking locations on sites Options flagged around a combination of permanent signage and possibly temporary signage during events to direct

Topic	Details
	people to other car parks
Bus parking	<ul style="list-style-type: none"> Buses tend to drop school children / participants off at the swimming pool gate and park in the side streets
Outdoor Fitness Equipment	<ul style="list-style-type: none"> Install outdoor fitness equipment near the pool so that it can be used in warm-ups and training
Shelter	<ul style="list-style-type: none"> Create more sheltered locations in the reserve to protect people (including swimmers using the reserve for warm-ups and training) from the rain
Lighting	<ul style="list-style-type: none"> Install lights on paths
Bus stop	<ul style="list-style-type: none"> Consider upgrading the bus stop so that it is more prominent
School use of pool	<ul style="list-style-type: none"> Nearby schools tend to use the pool 3-4 days per week
Family exercise	<ul style="list-style-type: none"> A number of parents and siblings of swimmers walk around the reserve
Play facilities	<ul style="list-style-type: none"> New water play will feature in the aquatic centre upgrade.

Peninsula Leisure – Kath Thom, Jarrah Wynne and Sarah

By Zoom on 5/11/21 at 1pm

Topic	Details
No. of patrons	<ul style="list-style-type: none"> 30,000 patrons over the five months of operations (1 November to end of March)
Length of stay	<ul style="list-style-type: none"> Lap swimmers stay 1-2 hours and families may stay the whole day in summer (from 10am onwards)
Peak times	<ul style="list-style-type: none"> Peak times on weekdays are morning from 6am to 9.30am and then afternoons from 4.30pm to 7.00pm On weekends it can be busy from 10am, depending on the weather
Type of user groups	<ul style="list-style-type: none"> Mostly casual users. Lap swimmers (many of whom commute into or outside the community and swim on the way to or from work) Family groups Schools (for school carnivals and time trials) Swim club participants (2-3 swim clubs use the pool) Casual swimmers Children taking part in intensive swimming lessons in January People learning to scuba dive (there are 5-6 dive companies that use the pool for this purpose) Surf club does some training occasionally Dragonboat racing club holds water safety session at the pool No data on number of people who come from Frankston North specifically
Benefits	<ul style="list-style-type: none"> Can book lanes easily There is a reciprocal arrangement with PARC so that members of one pool can swim free at the other
Negative aspects	<ul style="list-style-type: none"> Not everyone knows that the pool exists
Programming	<ul style="list-style-type: none"> The pool is not highly programmed, e.g. there are not year round swimming lessons, water aerobics, water polo, etc. Free Family Friday is held each week whereby local residents can come along to the pool for free and the first 150 people can have a free sausage
Closest 50m outdoor pools	<ul style="list-style-type: none"> Crib point Doveton GSAC
Entry fee	<ul style="list-style-type: none"> \$5 for adult \$4 concession Prices have remained steady for 3 years
Use of reserve by patrons	<ul style="list-style-type: none"> Some patrons run around the reserve at 5.30am for half an hour before their morning swim Some parents walk around the reserve while their children are swimming
Tenure	<ul style="list-style-type: none"> Peninsula Leisure is currently contracted to run the Pines Aquatic Centre and PARC and is negotiating a management services agreement.
Existing infrastructure	<ul style="list-style-type: none"> Outdoor 50m pool Kiosk and change rooms

Topic	Details
	<ul style="list-style-type: none"> • Playground
Pool upgrade	<ul style="list-style-type: none"> • The new master plan for Pines Aquatic Centre has recently been adopted by Council, with option 3 chosen as the preferred development at a cost of around \$23m. • Upgrade will include a larger footprint (i.e. will encroach into the reserve), learn to swim pool, summer and winter fence line, outdoor gym and half basketball court, BBQ, playground (not determined yet the target age group), water play, café with external access • New upgrade will enable staff to better activate the site and connect better with the community • New upgrade will enable more efficient operation of the facility • There may be a cost to use the play space, water play area and half basketball court • Play space at aquatic centre needs to be complementary to the proposed district level play space that will be developed in Monterey Reserve
Parking	<ul style="list-style-type: none"> • Parking at the site is limited on days where events such as school carnivals are held • Tend to direct parking and buses to soccer car park, however this car park has a fence around it and is generally locked
Transportation	<ul style="list-style-type: none"> • Not many people travel to the aquatic centre by bicycle • Some people walk to the Free Family Friday nights • Most come by car
Signage and wayfinding	<ul style="list-style-type: none"> • Site needs much better wayfinding signage • Signage needs to be well positioned so that it is visible to all • Need to have signage to direct people from the play and picnic area to the café • There needs to be signage that lists all of the opportunities available at the reserve – located at each end • There could be signage that notes the number of steps or metres to a particular part of the reserve
Drinking fountains	<ul style="list-style-type: none"> • More drinking fountains are required
Dog area	<ul style="list-style-type: none"> • A fenced off-leash dog area would be good with drinking water and obstacles for the dogs • There are often dogs around the basketball half court
Landscaping	<ul style="list-style-type: none"> • Need to improve landscaping of the entire site
Soccer fields	<ul style="list-style-type: none"> • Consider irrigating the junior soccer pitch

Monterey Secondary College – Martine Higgins and five students

By zoom on 12/11/21 at 12.30pm

Topic	Details
Likes	<ul style="list-style-type: none"> • Open space • Large park • Potential to have something for all ages • Near the shops
Toilets	<ul style="list-style-type: none"> • Need to provide better lighting in the toilets
Drinking fountains	<ul style="list-style-type: none"> • Need more drinking fountains near the skate park area
Basketball	<ul style="list-style-type: none"> • Add another pad on the other side of the half basketball court and include a netball ring • Develop a full-sized basketball / netball court
Seating	<ul style="list-style-type: none"> • Place several seats together so that friends can gather
Aquatic Centre	<ul style="list-style-type: none"> • Need more shade over half of the pool at the shallow end • Heat the pool over winter • Include water play features • Construct a more exciting water slide – this will bring lots more people to the Aquatic Centre
Skatepark	<ul style="list-style-type: none"> • Need to enlarge the skate park area • Need more seats and shade next to the skate park • Install a concrete bowl as part of the skate area
Playground	<ul style="list-style-type: none"> • Need to make the playground larger and more fun • Consider a zipline • Consider installation of a fence • Consider installation of a small sensory garden / nature-based play area up near the soccer fields for children / younger siblings of players • Install mini trampolines (like those at Ballam Park)
BBQs	<ul style="list-style-type: none"> • Need more BBQs so that more family groups can have get togethers • Install one BBQ close to the skate park so parents can supervise their kids using the skate park and cook a BBQ at the same time • Make sure there is shade over the BBQ / picnic areas
Sound shell	<ul style="list-style-type: none"> • Better utilise the sound shell, e.g. have school bands play there • Build in seats in a horse shoe shape in front of the sound shell
BMX / pump track	<ul style="list-style-type: none"> • Install a BMX / pump track on site
Running track	<ul style="list-style-type: none"> • Install a running track with distance markers on it
Dog area	<ul style="list-style-type: none"> • Fence the off-leash dog area and divide up into zones
Water feature	<ul style="list-style-type: none"> • Construct a shallow stream leading to a pond
Outdoor fitness equipment	<ul style="list-style-type: none"> • Install outdoor fitness equipment along a running track
Shelters	<ul style="list-style-type: none"> • Construct some shelters over tables where students could have outdoor lessons • Incorporate areas to plug in computers and provide free Wi-Fi
Lighting	<ul style="list-style-type: none"> • Improve lighting of all parts of the reserve
Activation	<ul style="list-style-type: none"> • Consider developing activities for young people on soccer

Topic	Details
	field number three, e.g. parcour or ninja warrior course (school would use this as part of its PE program)
Integration	<ul style="list-style-type: none"> • Large fence around soccer facilities (that people have to walk around if accessing the entire reserve) creates a barrier between northern and southern sections of the reserve
Pathways	<ul style="list-style-type: none"> • Seal the path so that children riding scooters can use paths more easily
Parking	<ul style="list-style-type: none"> • Need more parking at the site – formalise parking on overflow car park and create an entrance off Lehmann Cres • Soccer car park is often locked
Landscaping	<ul style="list-style-type: none"> • Need lots more shade trees around the site • Create a relaxing space (zen garden) • Provide more formal gardens with flowers
Coffee	<ul style="list-style-type: none"> • Create a space near the playground where a coffee van can set itself up
Public art	<ul style="list-style-type: none"> • Install public art works at the site and include young people from Monterey Secondary College in the making of this art.

Margaret McGrath – local resident

By phone 16/11/21

Topic	Details
Toilet	Needs to be upgraded
Skatepark	Skatepark needs to be extended
Seating	Need to provide more shade over seating
Inter-generational	There needs to be more activities for older children and adults
Sound shell	Need to create better access to the sound shell, add some seating and improve drainage in that area
Usage	Lives next to the park and observes high level of use A group of disabled people regularly use the reserve for lunch
Off-leash dog area	Would be good to fence the off-leash dog area so that people don't let their dogs go onto the soccer field or into the playground area

Postcards

Reply paid postcards were dropped into homes in the immediate vicinity of Monterey Reserve in October to seek feedback from neighbours. A total of seven postcards were returned.

When asked what activities they undertake at the Reserve, respondents stated that they walk, ride their bike through the park, visit the play space, don't visit the park and have confrontations with dogs.

Their ideas to improve the Reserve include were varied, with an upgrade to the play space identified as the number one priority.

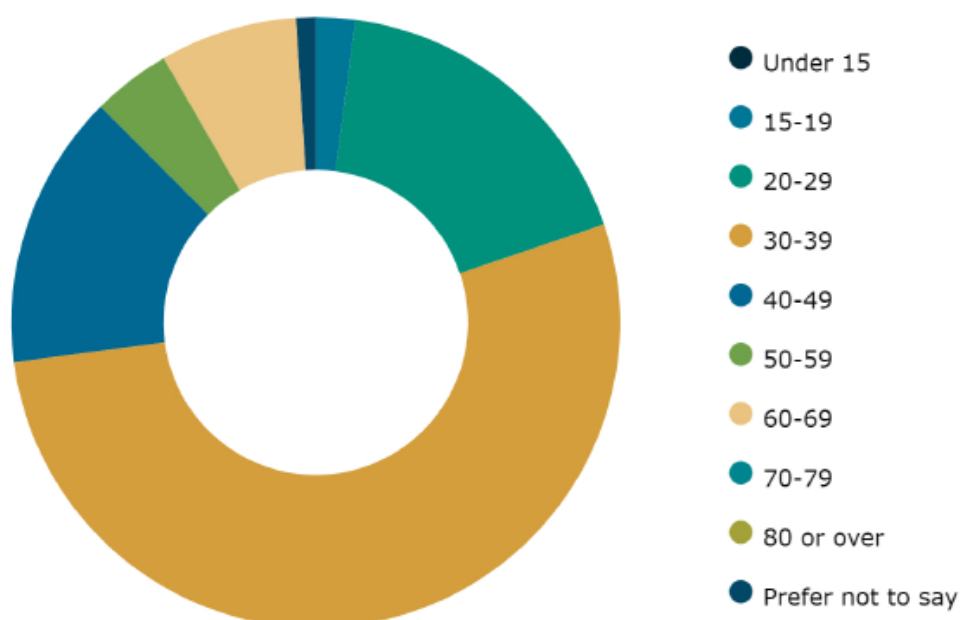
Topic	Details	No.
Play space	Upgrade the play space and include trampolines	2
Car parking	Develop more parking near the Aquatic Centre	1
Dogs	Resolve the problem of dogs attacking people	1
Events	Hold a monthly market	1
Inter-generational	There needs to be more activities for older children and adults	1
Landscaping	Develop a botanic garden	1
Maintenance	Keep the Reserve mowed and tidy	1
Seating	Need to provide more shade over seating	1
Skatepark	Skatepark needs to be extended	1
Sound shell	Need to create better access to the sound shell, add some seating and improve drainage in that area	1
Time capsule	there is a Time Capsule between two trees opposite the playground which is to be opened on 16/9/2025.	1
Toilet	Needs to be upgraded	1

Online consultation

A suite of online engagement tools incorporating a community survey, an ideas wall and an interactive map were developed to find out what people like about Monterey Reserve, what they don't like and their ideas about how to improve the site. These tools were launched on 7 October and closed on 7 November 2021. A total of 96 people completed the survey, 6 contributed to the ideas wall and 8 people posted information on the interactive mapping. An overview of the results of each of these tools follows:

Online Survey

A total of 96 people filled out the community survey about Monterey Reserve. 66% of these survey respondents are female and 34% are male. Of those who filled out the survey, over half are aged 30-39 years of age, with the next largest age cohorts being 20-29 year olds and 40-49 year olds.



Three quarters of survey respondents (75%) live in Frankston North, with the remainder living in Carrum Downs (10%), Frankston (5%) and Seaford (5%). The remaining 4% of survey respondents live in Langwarrin, Langwarrin South, Frankston South and Skye (1% each).

Type of activities people do at Monterey Reserve

The 10 most popular activities undertaken at Monterey Reserve by those who filled out a survey are:

1. Walking (60%)
2. Using the playground (59%)
3. Having a BBQ or picnic (49%)
4. Visiting the Pines Aquatic Centre (45%)
5. Riding my bike (42%)
6. Meeting up with my friends / hang out (40%)
7. Walking the dog (36%)
8. Informal play, e.g. kick a football (35%)

9. Sitting on the seats (35%)
10. Skating (33%)

Transportation to Monterey Reserve

Almost three quarters (72%) of people who filled out a survey walk to Monterey Reserve at least some of the time. Just over half (52%) arrive by car at least some of the time. Bicycles are used by 17% to visit the reserve.

Company at Monterey Reserve

The majority of survey respondents visit Monterey Reserve with their children or grandchildren (76%). An equal number visit with their partner or their friends (49% respectively). Dogs accompany 38% of reserve users and 29% of people come alone. 12% of survey respondents visit with their parent, carer or grandparent.

Reasons for non-use

For those who haven't been to Monterey Reserve before, or who rarely visit it, the five top reasons are:

1. There is nothing there that interests me (15%)
2. I don't feel safe there (9%)
3. It's hard to find parking (3%)
4. Covid restrictions / concerns (3%)
5. I don't know where it is (1%)

Most liked aspects of Monterey Reserve

Survey respondents were asked to identify what they most like about Monterey Reserve. The top 10 responses included:

- Open space (60%)
- Easy to get to from my house (51%)
- Playground equipment (41%)
- Pines Forest Aquatic Centre (38%)
- BBQ / picnic area and shelter (37%)
- Skate / scooter area (31%)
- Paths (24%)
- Areas to hang out (22%)
- Landscaping – trees and grass (21%)
- Toilets (20%)

Most disliked aspects of Monterey Reserve

Survey respondents were asked to identify what they most dislike about Monterey Reserve. The top 10 responses included:

1. Toilets (36%)
2. Skate / scooter area (29%)
3. Lack of something for all ages (28%)
4. Lighting (23%)
5. Maintenance (21%)
6. Play equipment (21%)
7. Don't feel safe (15%)
8. Paths (15%)
9. BBQ / picnic area and shelters (14%)
10. Car parking (14%)

Ideas to improve Monterey Reserve

Survey respondents were asked to identify how Monterey Reserve could be improved. The most popular answers included an upgrade to both the play space and the skate park; upgrade of paths and development of running / walking / fitness circuits; more shelter; improved maintenance; improved lighting; upgraded toilets; greater clarity of and improvements to off-leash dog area; improved landscaping; improved safety; more seating; and the development of water play opportunities.

Idea	Number of responses
Play space upgrade – disabled swing (2), trampoline (1), flying fox (2), for kids 10+ (2), all ages (3), accessible (3), fencing / partial fencing (6), giant blackboard (1), equipment for 1-3 year olds (1), like Seaford North Reserve play space (1), shade over the play space (3), sandpit (1), rock climbing wall (1), rope climbing, timber (1), enclosed space for younger children (1)	43
Skatepark upgrade – concrete (1), suitable for scooters, rollerblading area (1), area for older children and area for younger children (1)	33
Paths – line with trees (1), upgraded walking / fitness track (1), large running / walking circuit maybe 1km in length (3), update to be scooter friendly (1), walking track around whole park (1), seal with concrete (1), expand network (1), improve pathway drainage near soundshell (1), more interesting path network which is integrated with new planting and takes you on a journey (1), walk of fame to commemorate famous people from the area (1)	12
Shelter – needed near BBQ (3), covered picnic tables (1), covered seating (2)	11
Maintenance – clean toilets (2), clean graffiti (1), get rid of needles (1), more bins (1), clear rubbish near fence (1), better maintained paths (1), better maintained lawns (1)	9
Lighting – fairy lights in the trees to make it feel 'zen' (1)	8
Toilets – upgrade (4), improve lighting (3), improve accessibility (1)	8
Dog area – enclosed off-leash (1), need signage to say it's an off-leash dog area (1), more bins (1), more drinking fountains (1), don't permit dogs off-leash (1)	7

Landscaping – plant sections of indigenous vegetated areas (1); plant more native trees and shrubs in areas that already have trees (1), greatly increased plantings (1), community garden (1)	7
Safety – design for safety (1), better passive surveillance (1), install emergency phone, CCTV cameras (2),	6
Seating – needed near BBQ (1), more (4)	6
Water play	6
BBQs – more	5
Picnic tables – away from playground area (1), more picnic tables (4)	5
Bike facilities – BMX, pump track, mountain bike features, skills park	4
Outdoor fitness equipment – either along trails or grouped together	4
Car parking – more (2), improve aquatic centre car park (1)	3
Shade – more shade needed	3
Half court netball ring	2
Pines Aquatic Centre – cover so it can be used year-round (1), more shade over the pool	2
Sound shell – utilise for more events and install lights (1), relocate to higher ground for greater visibility of events (1)	2
Tennis rebound wall	2
Basketball court – full size	1
Behaviour – discourage poor behaviour	1
Biodiversity – needs to be improved	1
Bike parking – near playground	1
Bowling area	1
Disc golf	1
Drainage – improve drainage on soccer field number two	1
Duck pond	1
Entrance – wide enough for bikes but not motorbikes	1
Events – hold more events in the area	1
Gardens – seek input from local residents about what flora works well in the area	1
Gathering space for school groups	1
Half court basketball – an additional hoop	1
Hang out space for young people	1
Health and wellness focus	1
Improve design of park	1
Open space – better utilise open space near sound shell	1
Outdoor work space – for students with smooth topped tables, charging points, shade and free Wi-Fi	1
Remote controlled car section – suggest Lehmann Cres side	1
Scooter track – with games painted on track and traffic lights	1
Youth spaces – improve	1
Zen space with large rocks and white sand	1

Online Ideas Wall

Six local residents posted their ideas for Monterey Reserve on the online ideas wall. There were 10 key ideas expressed. The two most popular comments included upgrading the skate park and installing lighting around the entire reserve. The key points from these postings are:

Idea	Details	Votes
Skate park	Replace existing skate park	3 up
Lighting	Need lighting throughout the reserve to enable people to walk after work, including around the pool	3 up 1 down
Coffee	Sell coffee from the soccer club	2 up
Dog park	Develop a small fenced dog park with agility equipment	2 up
Gym	Develop a gym at the pool	2 up
Outdoor fitness equipment	Install outdoor fitness equipment	2 up
Playground	Remove existing play equipment and replace with updated play equipment including: sandpit, water pump, flying fox, large swing, rock climbing wall, rope climbing, etc	2 up
Pond	Develop a small pond with trees around it	2 up
Over-development	Don't over-develop the reserve – keep it uncluttered	1 up
Disc golf	Establish a beginner disc golf course at the reserve	0

Online Map

Seven local residents marked 23 individual locations on the online map of Monterey Reserve to highlight their ideas. A broad range of suggestions were made around landscaping, dog off-leash areas, more paths, upgraded play space, tennis rebound wall, pond and disc golf. Details of each of these responses and their desired location follows:

Opinion	No. on map	Topic	Location within Reserve	Details
I like this space....	11	Landscaping	Play space	Good place to sit, but add some big beautiful trees
	22	Dogs	Middle of southern section of reserve	Good space for dogs to play
I don't like...	24	Paths	Swimming pool car park	Pedestrians are forced to walk down the centre of the carpark. Footpaths are required.
	25	Path	North west corner of soccer pitch number two	I have to cut through here to cross the park but there is no path. I want to exercise around this park and would like a larger circuit that goes around these ovals.
A good space for...	23	Tennis rebound wall	Near ½ basketball court	Tennis rebound wall
	26	Dog park	Off leash dog area	Small fenced dog park with agility equipment
	27	Play space	Area near play space	New play space
	28	Mini hedge maze	Grassed area directly north of pool	Mini hedge maze for children
	29	Pond	Just south of overflow carpark	Install a duck pond or a water feature with some trees
	30	Play space	Existing play space site	Develop a new play space incorporating sand pit and water pump feature as well as a rock climbing wall, rope climbing area and large swing and a flying fox
	31-33	Disc golf	Along length of Monterey Blvd boundary south of soccer car park	Develop a disc golf course
Good space	12	No comment	Soccer field number one	No comment
	13	No comment	Soccer fields number two	No comment
	14	No comment	Far end of soccer field number two	No comment

Opinion	No. on map	Topic	Location within Reserve	Details
	15	No comment	North part of off-leash dog area	No comment
	16	No comment	Path midway between play space car park and soccer car park	No comment
	17	No comment	Path convergence of basketball ring and skate park	No comment
	18	No comment	Area near overflow parking	No comment
	19	No comment	Area next to Lehmann Cres	No comment
	20	No comment	Area near Forest Drive to west of aquatic centre	No comment
	21	No comment	Area next to skate park	No comment

Appendix

Recommendations from consultation for planting:

GRASSES

<i>Themeda triandra</i>	Kangaroo Grass
<i>Poa labillardierei</i>	Common Tussock-grass
<i>Poa morrisii</i>	Soft Tussock-grass
<i>Poa poiformis</i>	Coast Tussock-grass
<i>Poa sieberiana</i>	Grey Tussock-grass
<i>Ficinia nodosa</i>	Knobby Club-sedge
<i>Olearia axillaris</i>	Coast Daisy-Bush
<i>Austrodanthonia caespitosa</i>	Common Wallaby-grass
<i>Amperea xiphioclada</i> var. <i>xiphioclada</i>	Broom Spurge
<i>Xanthorrhoea australis</i>	Austral Grass-tree
<i>Xanthorrhoea minor</i> subsp. <i>lutea</i>	Small Grass-tree
<i>Pteridium esculentum</i>	Austral Bracken

HERBS AND SHRUBS

<i>Dianella longifolia</i> s.l.	Pale Flax-lily
<i>Pimelea humilis</i>	Common Rice-flower
<i>Bossiaea cinerea</i>	Showy Bossiaea
<i>Hibbertia fasciculata</i> var. <i>prostrata</i>	Bundled Guinea-flower
<i>Hibbertia sericea</i> s.l.	Silky Guinea-flower
<i>Epacris impressa</i>	Common Heath
<i>Acacia oxycedrus</i>	Spike Wattle
<i>Acacia paradoxa</i>	Hedge Wattle
<i>Acacia longifolia</i> subsp. <i>sophorae</i>	Coast Wattle
<i>Dillwynia glaberrima</i>	Smooth Parrot-pea
<i>Dillwynia sericea</i>	Showy Parrot-pea
<i>Leucopogon ericoides</i>	Pink Beard-heath

Correa reflexa

Common Correa

Trachymene composita var. *composita*

Parsnip Trachymene

Leptospermum myrsinoides

Heath Tea-tree

LARGER TREES

Acacia melanoxylon

Blackwood

Acacia mearnsii

Black Wattle

Eucalyptus viminalis

Manna Gum

Eucalyptus viminalis subsp. *pyroriana*

Coast Manna-gum

Eucalyptus obliqua

Messmate Stringybark



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Report Date: December 2021

